



**Service adjustment on Branch Operating Hours
& Self-Service Terminals
effective 21 March to 31 March 2020**

Dear valued customer,

Please be informed that from 23 March until 31 March 2020, our HSBC Malaysia branches (except - HSBC Amanah Sri Petaling, HSBC Amanah Sungai Buloh & HSBC Bayan Baru) including HSBC Premier Centres will be closing earlier than usual as listed below. This is a precautionary measure for contingency purposes in light of the latest Covid-19 situation and the recent Movement Control Order issued by the Malaysian Government.

**All HSBC Malaysia Branches
including HSBC Premier Centres**

**Monday – Friday:
930am – 3pm**

**HSBC Amanah Sri Petaling,
HSBC Amanah Sungai Buloh
HSBC Bayan Baru**

All services temporarily suspended

Also with immediate effect until 31 March 2020, all HSBC Malaysia Self-Service Terminals, including ATMs & CDMs will only operate from 7.00am to 10.00pm daily.

Meanwhile, to support efforts to curb infections, all consultations with Relationship Managers are strictly by appointment only, please do call ahead. We also encourage customers to wear a face mask when visiting our branches and to utilize the hand sanitizers made available.

We strongly encourage you to use our HSBC Online Banking, Mobile Banking application or Call Centre for services that are available on those channels.

If you require more information about our branch network or assistance, please call our Call Centre at 1300-88-1388.

Yours sincerely,

HSBC Malaysia