



Service adjustment effective 23 March to 31 March 2020 for Selected HSBC and HSBC Amanah Branches

Dear valued customer,

Please be informed that all services at the following branches will be temporarily suspended from Monday, 23 March 2020 until Tuesday, 31 March 2020. This is a precautionary measure only for contingency purposes in light of the latest Covid-19 situation in Malaysia.

HSBC runs an extensive service network across the country and you can continue to use other nearby branches or our self-service banking terminals.

Branch Name	Alternative or Nearest Branch
HSBC Amanah Sri Petaling	HSBC Amanah Old Klang Road 1-G & 1-1, Ground & 1st Floor 3rd Mile Square, 151 Jalan Kelang Lama, Batu 3 ½ 58100 Kuala Lumpur HSBC Puchong No 7 Jalan Kenari 5, Bandar Puchong
HSBC Amanah Sungai Buloh	HSBC One Utama G361 Ground Floor, Rain Forest 1 Utama Shopping Centre Lebuh Bandar Utama, Bandar Utama City Centre 47800 Petaling Jaya, Selangor HSBC Kepong No 43 & 45, Jalan Metro Perdana 7, Taman Usahawan Kepong, Kepong Utara, 52100 Kuala Lumpur
HSBC Bayan Baru (Penang)	HSBC Downing Street, Penang 1, Lebuh Downing, George Town, 10300 George Town, Pulau Pinang, Malaysia

If you need help with locating a branch or ATM near you, go to [hsbc.com.my/branch-finder/](https://www.hsbc.com.my/branch-finder/). From 23 to 31 March 2020, all our other branches will close earlier than usual, and our operation hours are now from 9.30am to 3pm, Monday - Friday, services available will remain unchanged until further notice.

Meanwhile, to support efforts to curb infections, all consultations with Relationship Managers are strictly by appointment only, please do call ahead. We also encourage customers to wear a face mask when visiting our branches and to utilize the hand sanitizers made available.

Alternatively, we also serve customers through our well-established online banking, mobile banking and phone banking channels. For more information about our branch network or assistance, please call our Call Centre at 1300-88-1388.

Yours sincerely,

HSBC Malaysia