Date: 8 May 2019

Migration of SAJ Holdings Bill Payment Service via 'Pay a Bill' to JomPAY

Dear Valued Customer,

Effective 1 June 2019, kindly note that bill payments to SAJ Holdings can no longer be performed via 'Pay a Bill' option available at HSBC Personal Internet Banking or Mobile Banking.

Nevertheless, you may continue to pay SAJ Holdings bills via JomPAY with just a few simple steps;

Personal Internet Banking

Step 1	Log on to HSBC Personal Internet Banking on www.hsbc.com.my
Step 2	Select 'Pay Bills' **(If you have previously saved SAJ Holdings as favourite on 'Pay a bill', please proceed to Step 7*).**
Step 3	Select 'Add a Bill with JomPAY'.
Step 4	Key in the 'Biller Code, Ref-1 and Ref-2 (if applicable)'. Biller Code: 1234 Ref-1: 0124007552406 JomPAY online Internet and Mobile Banking with your Current, Savings or Credit Card account. *Note that this information can be found on your bill.*
Step 5	Proceed to generate a Transaction Signing Code with your Security Device. Press and hold the ⬤ button to turn on your Security Device. Then enter your **Security Device Pin**. Once you see the 'HSBC' welcome screen, press and hold the ⬤ button for 2 seconds until a dash appears on the screen. Key in the last 8 digits of the service/beneficiary account number, then press the ⬤ button again to generate your 6-digit **Transaction Signing Code**.
Step 6	Enter your Transaction Signing Code on the website, click **'Add'** then **'Confirm'**. You have now added a new payee with JomPAY.
Step 7	Select **'Pay a bill with JomPAY'** and select the payee from the dropdown list to make your bill payment with JomPAY! ** To edit/delete existing payee list, Select 'Maintain Payee List > Payee Name > Update*

HSBC

HSBC Mobile Banking App

Step 1	Log on HSBC Mobile App.
Step 2	Select **'JomPAY'**.
Step 3	Enter required details and select the payee. *Note: Kindly ensure the payee has already been added via HSBC Personal Internet Banking previously, otherwise refer to step 3 to 6 shown above under Personal Internet Banking.*
Step 4	Proceed to pay.

HSBC