DISCONTINUATION OF SECURED EMAIL MESSAGING ON HSBC MALAYSIA MOBILE BANKING APP & HSBC ONLINE BANKING

15th October 2021

Dear Valued Customers,

Please be informed that we will be gradually phase out the Secured Email Messaging on the HSBC Malaysia Mobile Banking App & HSBC Online Banking starting November 2021.

For a faster banking experience, 'Chat' with us through HSBC Malaysia Public Website, Mobile Banking App/Online Banking or call our Contact Centre. For more information, please visit <u>https://www.hsbc.com.my/contact/</u>.

Thank You.

