

**Notice of Amendments to the Terms & Conditions for HSBC Premier Travel Mastercard®
Credit Card**

9 May 2023

Dear Valued Customers,


Please be informed that the Complimentary Grab Ride promotion ("**Grab Promo**") will no longer be available effective **1 June 2023** ("**Effective Date**").

The last day for fulfilment of Grab Promo is based on posting date of the Eligible Transactions as of 31 May 2023. This means if you meet the minimum Eligible Transaction amount of RM2,500 as of 31 May 2023, you will receive one (1) Grab Promo Code in the following month.

As such, we have updated the Terms & Conditions for HSBC Premier Travel Mastercard® Credit Card ("**Terms and Conditions**") to reflect the cancellation of the Grab Promo. The amendments are as follows:

Clause 12 on definition of Grab Promo Code has been removed	12. "Grab Promo Code" refers to the complimentary RM80 Grab promotional code when Eligible Cardholders meet the Eligible Transaction, as defined in Clause 11 above.
The whole of Part E Complimentary Grab Ride (clauses 61 to 76) has been removed	<p>61. The Eligible Cardholder will receive the Grab Promo Code via SMS which is sent to his/her mobile number and/or in an email to his/her email address, both of which must be in HSBC's records after the Eligible Cardholder makes an Eligible Transaction.</p> <p>62. The Eligible Cardholder will receive the Grab Promo Code on the following month of the Eligible Transaction getting posted to the Eligible Cardholder's HSBC PTC account.</p> <p>63. The Eligible Cardholder will receive only one (1) Grab Promo Code per month, irrespective of the number of Eligible Transactions made by the Eligible Cardholder on the same month and will be based on the posting date of the Eligible Transactions.</p> <p>64. The minimum Eligible Transaction amount is RM2,500, irrespective of the number of airline ticket(s) purchased.</p> <p>65. In order to utilise the Grab Promo Code, the Eligible Cardholder must first download the Grab App and sign up with Grab by providing their HSBC PTC information. Thereafter, the Eligible Cardholder must enter the Grab Promo Code on the Grab App under "Promo", before requesting for a ride.</p> <p>66. The Grab Promo Code will be applied on the Eligible Cardholder's next Grab ride in Malaysia only, provided that the ride is charged to the HSBC PTC.</p> <p>67. The Grab Promo Code is valid for all fleet types except GrabLuxe.</p>



- 
68. The expiry date of the Grab Promo Code will be stated in the same Short Message Service (SMS) in which the Eligible Cardholder receives the code.
 69. The Grab Promo Code can only be used once whether or not the RM80 amount is fully utilised. Any unused portion of the Grab Promo Code will be forfeited and cannot be used for future Grab rides.
 70. If the cost of the Grab ride exceeds the Grab Promo Code value, the balance will be charged to the Eligible Cardholder's HSBC PTC.
 71. The Grab Promo Code cannot be redeemed for cash.
 72. The Grab Promo Code can only be used for Grab Car services and cannot be combined or used in conjunction with any other codes, vouchers or promotional offers.
 73. The Grab Promo Code will only be applied when the Eligible Cardholder uses his/her own Grab account to request for the Grab ride. If the Eligible Cardholder's Grab account was not used to request the Grab ride, then the Grab Promo Code will not be valid and cannot be used.
 74. The Grab service is subject to separate terms and conditions set by Grab. These terms and conditions can be found on <https://www.grab.com/my>.
 75. Eligible Transactions are fully dependent on the list of appropriate merchant codes that correspond with the airline category. There may be airlines which have merchant codes that do not correspond to the airline category. In such cases, these purchases will not be identified as an airline transaction and will not be considered as an Eligible Transaction regardless of the amount of the transaction. In addition, if the transaction is submitted through agents, third party payment accounts, mobile or online wallets, mobile or wireless card readers, or similar methods and/or if the merchant code is not passed on to HSBC, such transactions will not be considered as Eligible Transactions.
 76. HSBC will not be liable to the Eligible Cardholder for any disputes between the Eligible Cardholder and Grab on matters relating to Grab's provision of its service to the Eligible Cardholder. These disputes should be resolved directly with Grab.

The updated [Terms and Conditions](#) will come into effect on the Effective Date.