



INTRODUCING DIGITAL INVESTMENT ACCOUNT OPENING AND NEW ENHANCEMENTS ON HSBC MALAYSIA MOBILE BANKING APP

Date: 23 August 2023

Dear Valued Customers,

We are pleased to inform you on the introduction of our latest Digital Investment Account Opening via HSBC Malaysia Mobile Banking app ("**Mobile app**") and other app enhancements effective **22nd August 2023**.

Digital Investment Account Opening via Mobile app allows eligible customers to enjoy a new wealth onboarding experience by opening unit trust, bonds and Sukuk investment accounts digitally from the convenience of their mobile phones in just a few steps. This service is embedded within the 'Wealth' tab in the Mobile app. More information and FAQ to be made available soon on our public website. Please reach out to any of our branches if you have any queries.

In addition, there are other new enhancements to HSBC Mobile app, being (i) Push Notification feature as shared on our earlier [notice](#) dated 17 August 2023; and (ii) additional fraud prevention measures as published in our previous [notice](#) dated 9 August 2023 which includes 12-hour cooling off period post set up of Mobile Secure Key, and additional verification requirements upon registration of new online banking profiles.

Kindly ensure that your Mobile app is up to date to enjoy the new features. If you have yet to download it or register for mobile banking, please click [here](#) on how to set it up.

Thank you for choosing HSBC. It's always a pleasure to serve you.

Jointly issued by:

HSBC Bank Malaysia Berhad (Registration No. 198401015221 (127776-V)) &

HSBC Amanah Malaysia Berhad (Registration No. 200801006421 (807705-X))