

## Issue on Recurring Transfer for DuitNow Pay-to-Account and IBG via Android Devices

25 Jul 2022

Dear Valued Customers,

We would like to inform that there is a technical issue causing recurring transfer setup for DuitNow Pay-to-Account and IBG transfers via HSBC Malaysia Mobile Banking app on Android devices to be unsuccessful.

Kindly make immediate transfer or setup your recurring transfer via Online Banking (browser) instead.

We apologize for the inconveniences caused.