

Amendments to the Universal Terms and Conditions for HSBC Bank Malaysia Berhad (“HSBC Bank”)

09 June 2021

Dear valued customers,

We would like to inform that we will be introducing a new cash recycler machine as one of our automated facilities very soon.

With the above changes, we have revised our Universal Terms and Conditions. The amendments are as follows:

Current Terms and Conditions (Apr 2021 Edition)	Revised Terms and Conditions (June 2021 Edition)
Cheque & Cash Deposit	Cheque & Cash Deposit
<p>(ii) The Customer acknowledges that all cash deposits (other than through the automated cash deposit facilities) must be handed directly to the Bank’s teller. The Customer agrees not to leave cash unattended until the Bank’s teller has physically accepted it and further agrees to:</p> <p>(a) count all cash received before leaving the counter as the Bank will not be responsible for any shortfall once the cash has been handed over to the Customer and the Customer has left the counter;</p> <p>(b) check all debit or credit transaction advices as against counter transactions</p>	<p>(ii) The Customer acknowledges that they will check all debit or credit transactions after using the automated facilities and the Bank shall not be responsible for any loss or damage caused directly or indirectly by mechanical failure or other cause which is beyond the Bank’s control.</p>
<p>(iii) The Customer acknowledges that cheque and/or cash deposits made through the automated facilities provided by the Bank will be processed in accordance with the Bank’s cut-off times as specified at the point of deposit and shall be taken to have been made only when verified, duly cleared and entered into the Bank’s records</p>	<p>(iii) The Customer also acknowledges that cheque made through the automated facilities provided by the Bank will be processed in accordance with the Bank’s cut-off times as specified on the video screen of the facility and if not specified on the facility, at the Express Banking lobby or banking hall of the Bank</p>
<p>(v) The Customer also acknowledges that cheque and cash deposits made through the automated facilities provided by the Bank will be processed in accordance with the Bank’s cut-off times as specified on the video screen of the facility and if not specified on the facility, at the Express Banking lobby of the Bank</p>	<p>(v) The Customer also acknowledges that cheque deposit made through the automated facilities provided by the Bank will be processed in accordance with the Bank’s cut-off times as specified on the video screen of the facility and if not specified on the facility, at the Express Banking lobby or banking hall of the Bank</p>
-	<p>(vi) The Bank reserves the right to deduct from your account the full value of any notes deposited which are subsequently verified as fake</p>
-	<p>(vii) The Customer agrees to provide relevant information/supporting documents required, failing which, the Bank has the right to reject the cash deposit</p>

