

# NOTICE

We are pleased to announce that HSBC Bank Malaysia Berhad has been appointed by EPF to be included as a panel bank for the direct crediting of EPF withdrawal payments to its members.

The types of EPF withdrawals which may be made using the direct crediting mode of payment are as follows:

- ▶ **Attaining Age 50 years Withdrawal**
- ▶ **Attaining Age 55 years Withdrawal**
- ▶ **Withdrawal to Purchase a House**
- ▶ **Death Withdrawal**
- ▶ **Incapacitation Withdrawal**
- ▶ **Leaving The Country Withdrawal**
- ▶ **Health Withdrawal**
- ▶ **Education Withdrawal**
- ▶ **Pensionable Employees Withdrawal**
- ▶ **Optional Retirement Withdrawal**

## Criteria

EPF members are required to have an active personal deposit account with HSBC. Joint accounts may only be used for withdrawal amounts of more than RM100,000. When applying to EPF for direct crediting as the mode of payment for withdrawals, the customer must:

- Ensure that his/her name and Identification Card number as stated in his/her HSBC account passbook/statement are the same as stated in his/her EPF records;
- Fill in the correct HSBC account number, which must still be active, in the EPF withdrawal form (KWSP 9);
- Present the original HSBC account passbook with a photocopy of the pages from the passbook which indicate the customer's particulars i.e. customer name, HSBC account number, etc. or the original bank statement with a photocopy when submitting the withdrawal form (KWSP 9) to EPF. The photocopy of the passbook/statement must be certified by HSBC.