

I/We* would like to request for the following changes to my/our Business Internet Banking (BIB) Service:

Name of Business/Entity:

Principal Account Number: --

Telephone No.: -

Fax No.: -

Subscribe to e-Statement

Please (✓) here if you wish to subscribe to e-Statement for the above account. Please note that if you subscribe to e-Statement, the hardcopy statement(s) for all your company's account(s) will be discontinued.

SECTION A

(The request under this Section must be signed by the Users/Delegates)

Please (✓) where applicable Please reset my Password My access to BIB service has been blocked. Please reset my access to BIB service.

BIB User ID/Username

--

Full name in BLOCK LETTERS of User/Delegate

Primary User

Secondary User

(Signature of User/Delegate)

SECTION B

(The request under this Section must be signed by the Authorised Signatories)

Please send a replacement Security Device for the following reason:

- | | |
|---|---|
| <input type="checkbox"/> The Device has been misplaced/lost | <input type="checkbox"/> The Device is broken |
| <input type="checkbox"/> The battery is low | <input type="checkbox"/> On/Off button stuck |
| <input type="checkbox"/> The Device displays row of zeros | <input type="checkbox"/> Other reasons: _____ |

BIB User ID/Username

--

Full name in BLOCK LETTERS of User/Delegate

Primary User

Secondary User

SECTION C

(The request under this Section must be signed by the Authorised Signatories)

1 Please add/remove the following account(s) for access/to be operated through the HSBC BIB service.

- | | | |
|------------------------------|---------------------------------|--|
| <input type="checkbox"/> Add | <input type="checkbox"/> Remove | <input type="text"/> - <input type="text"/> - <input type="text"/> |
| <input type="checkbox"/> Add | <input type="checkbox"/> Remove | <input type="text"/> - <input type="text"/> - <input type="text"/> |

2 Please carry out the following changes:

Authorised Signatory(ies) is/are reminded that a maximum of 2 Primary Users and 8 Secondary Users are allowed. If all Users have already been nominated, at least one user must be removed before any addition can be effected.

Please (✓) where applicable

- | | | |
|--|--|--|
| a) <input type="checkbox"/> Add Primary User | <input type="checkbox"/> Remove Primary User | <input type="checkbox"/> Change Primary User Transaction Limit |
| <input type="checkbox"/> Add Secondary User | <input type="checkbox"/> Remove Secondary User | <input type="checkbox"/> Change Secondary User Transaction Limit |

Name: _____

NRIC/Passport No.: _____

Position in company: _____

Telephone No.: _____

Fax No.: _____

E-mail address: _____

I wish to receive marketing information to the E-mail address provided above: Yes No

Transaction Category

Maximum Daily Limit

- | | |
|--|------------|
| <input type="checkbox"/> Transfer to non-designated payee | RM _____* |
| <input type="checkbox"/> Transfer to own account | RM _____* |
| <input type="checkbox"/> Bill Payment | RM _____* |
| <input type="checkbox"/> Enquiry/Payment Preparation only | |
| <input type="checkbox"/> Maximum for each transfer/payment | RM _____** |

Specimen Signature

X
