

5 tips to protect your credit card from being lost/stolen



1 During a transaction
Always ensure the credit card returned is yours and not someone else's.

2 Always ensure your credit card is in your possession
Do not leave your credit card in the car unattended and keep your credit card in a safe place when not in use.

3 When you receive your renewal/replacement credit card
Always ensure your old credit card is destroyed by cutting across the chip and magnetic strip into halves.

4 When you receive your Personal Identification Number (PIN)
Memorise your PIN immediately and destroy the PIN advice to prevent unauthorised ATM withdrawal.

5 If your credit card is lost/stolen/ PIN envelope is compromised
Report it immediately by calling our hotline at 1300 88 1388.

