Amendments to Terms & Conditions for HSBC SmartPrivileges Effective 16 January 2023

12 January 2023

Dear Valued Cardholders,

We hereby give notice that this amended Terms & Conditions for HSBC SmartPrivileges will supersede the existing Terms & Conditions for HSBC SmartPrivileges effective 14 January 2023 for all HSBC Cardholders.

The following are the clauses (amended in bold and underlined) which shall reflect the amended Terms & Conditions:

Products/ Services	Clause No.	Amendments
Definition	1	HSBC Bank Malaysia Berhad (Company Registration No. 198401015221 (127776-V)) ("HSBC Bank") and "HSBC Amanah" refers to HSBC Amanah Bank Malaysia Berhad (Company Registration No. 200801006421 (807705-X)) ("HSBC Amanah") and (collectively referred as "HSBC").
	2	"HSBC Credit Cards" refers to HSBC Premier Travel Credit Card, HSBC /HSBC Amanah Premier World Mastercard Credit Card/-i, HSBC Visa Signature Credit Card, HSBC Advance Visa Platinum Credit Card, HSBC Visa Platinum/HSBC Amanah MPower Platinum Credit Card/-i and HSBC Amanah MPower Credit Card/-i; and
	3	"HSBC Debit Cards" refers to HSBC/HSBC Amanah Premier Visa Debit Card-i, HSBC/HSBC Amanah Advance Visa Debit Card/-i and HSBC/HSBC Amanah Visa Debit Card/-i. where (2) and (3) are issued by HSBC Bank/HSBC Amanah Bank.
Eligibility	4	HSBC SmartPrivileges are available to all <u>card</u> holders of HSBC / HSBC Amanah Credit Cards / i and HSBC / HSBC Amanah Debit Cards / i ["Cardholder(s)"].



	5	All payments must be made with HSBC / HSBC Amanah Credit Cards / i or HSBC / HSBC Amanah Debit Cards / i to
		enjoy the offers from the HSBC SmartPrivileges for shopping, dining, health & beauty, travel, golf and hotel ["the Offer(s)"]. Prior reservation is to be made for dining, golf and hotel & golf_offers or as indicated in the respective offers.
Reward Points for The Offers	6	There are no reward points awarded for purchases made via HSBC Bank Debit Cards and HSBC Amanah Credit/Debit Cards.
	7	The Reward Points or Air Miles (where applicable) given out under HSBC SmartPrivileges for purchases made on HSBC Bank Credit Cards are subject to the Terms and Conditions for HSBC Rewards & HSBC Premier World Rewards Programme 2023 and Terms and Conditions for HSBC Premier Travel Rewards Programme 2023.
General Terms and Conditions	13	In the case of any dispute relating to HSBC SmartPrivileges, the decision of HSBC shall be final. HSBC's decision on all matters relating to this Terms and Conditions shall be final and binding.
	14	All Offers for goods and services featured in the HSBC SmartPrivileges microsite and/or any other communication material(s) are valid for credit <u>cards/-i</u> and/or debit cards/-i issued by HSBC / HSBC Amanah Bank Malaysia Berhad only.
	15	HSBC reserves the right at its absolute discretion to vary, delete or add to any of these Terms & and Conditions with 3 days' prior notice.
	17	HSBC may use any of the following modes to communicate to the Cardholder in relation to this HSBC SmartPrivileges to the Cardholders via: i) Individual notice to the Cardholders (whether by written notice or via electronic means) sent to the Cardholders' latest address/email address as maintained in HSBC's records via electronic means; ii) press advertisements; iii) notice in the Cardholders' credit card statement(s) or bank account composite statement(s); iv) display at its business premises; or v) notice on HSBC's internet website(s);

where such notices shall be deemed to be effective on and from the 4th day after its delivery/publication/display as per the manner described herein. Save and except notices sent via ordinary mail which will be deemed delivered on the 3rd day after posting, notices sent via other modes as described herein are deemed delivered immediately after posting/publication/display.

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The amended Terms & Conditions for HSBC SmartPrivileges is available here