

Discontinuation of Safe Deposit Lockers in HSBC Kuala Lumpur Main Branch (KLH)

23 November 2020

Dear Valued Customers,

We wish to inform that Safe Deposit Locker (SDL) services at our HSBC Kuala Lumpur Main Branch (KLH) on Jalan Lebu Ampang, Kuala Lumpur will be discontinued effectively on 01 March 2021.

Existing HSBC customers with SDL accounts at our HSBC Kuala Lumpur Main Branch (KLH) have been advised to visit the branch to remove the contents of their SDL box and close it by end of business day (4:00pm) on 26 February 2021 to avoid any potential drilling, force open and fees.

Once again, we would like to thank our customers for the trust in banking with us and would like to offer our apologies in advance should you experience any inconvenience during this business transfer process.

If you have any questions, please contact your Relationship Manager or visit the branch for further assistance.

Thank you