

## **Discontinuation of Time Deposit/Term Deposit-i Placement via Contact Centre**

2 November 2020

Dear Valued Customers,

Please be informed that starting from 16 November 2020, Time Deposit/Term Deposit-i placements will no longer be available via Contact Centre (self-assisted and agent-assisted journey). If you wish to make Time Deposit/Term Deposit-i, you may do so using our Online Banking platform or visit a HSBC/HSBC Amanah branch.

Update of maturity instruction and withdrawal of Time Deposit/Term Deposit-i is available via call to Contact Centre and HSBC/HSBC Amanah branches.

Thank you.