



## HSBC Malaysia Branch Network Updates

HSBC Malaysia continues to grow our International Wealth and Premier Banking business and we are investing to serve you even better.

With that, we are focusing our branch network at core locations across Malaysia where customer demand is strongest. This allows us to concentrate our expertise and resources so you can expect a more consistent experience and service aligned with HSBC standards.

The new home branches listed below will take effect from 2 November 2026.

State	Existing Branch (Concluding operations by 30 October 2026)	New Home Branch (Effective 2 November 2026)
Wilayah Persekutuan	<b>HSBC Amanah KL City Centre</b> Units G-12 & M-16, Ground & Mezzanine Floors, Wisma UOA II, No 21 Jalan Pinang, 50450 Kuala Lumpur City Centre, Wilayah Persekutuan Kuala Lumpur.	<b>HSBC Bukit Bintang</b> Menara Genesis No. 33, Jalan Sultan Ismail, Bukit Bintang, 50250 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.
Wilayah Persekutuan	<b>HSBC Amanah Bangsar South</b> Unit G-03, Ground Floor, The Sphere, No. 1, Avenue 1, Bangsar South City, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.	<b>HSBC Amanah Bangsar</b> No. 66G, 66-1 & 68G, Jalan Telawi, Bangsar Baru, Bangsar, 59100 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.

State	Existing Branch (Concluding operations by 30 October 2026)	New Home Branch (Effective 2 November 2026)
Wilayah Persekutuan	<b>HSBC Amanah Old Klang Road</b> 1-G & 1-1, Ground & First Floor, 3rd Mile Square, 151 Jalan Kelang Lama, Batu 3 1/2, Old Klang Road, 58100 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.	<b>HSBC Puchong</b> No. 7 Jalan Kenari 5, Bandar Puchong Jaya, 47100 Puchong, Selangor Darul Ehsan.
Wilayah Persekutuan	<b>HSBC Amanah Sri Petaling</b> No. 22, Jalan Radin Bagus 3, Bandar Baru Sri Petaling, 57000 Sri Petaling, Wilayah Persekutuan Kuala Lumpur.	<b>HSBC Petaling Jaya</b> No.17-23 Jalan Sultan, 46200 Petaling Jaya, Selangor Darul Ehsan.
Wilayah Persekutuan	<b>HSBC Amanah Wangsa Maju</b> No. 37, 37-1 & 39, Jalan Rampai Niaga 5, Medan Niaga Rampai, Wangsa Maju, 53300 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.	<b>HSBC Bukit Bintang</b> Menara Genesis No. 33, Jalan Sultan Ismail, Bukit Bintang, 50250 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.
Selangor	<b>HSBC Amanah Bandar Utama</b> 1 Utama Shopping Centre, Lebuhraya Bandar Utama, Bandar Utama City Centre, Bandar Utama, 47800 Petaling Jaya, Selangor Darul Ehsan.	<b>HSBC Damansara Utama</b> Lot 55, 57 & 59, Jalan SS21/37, Damansara Utama, 47400 Petaling Jaya, Selangor Darul Ehsan.
Selangor	<b>HSBC Amanah Bukit Tinggi</b> No. 2-00-1 Lorong Batu Nilam 4A, Bandar Bukit Tinggi, 41200 Klang, Selangor Darul Ehsan.	<b>HSBC Klang</b> No. 2 Jalan Tiara 2A, Bandar Baru Klang, 41150 Klang, Selangor Darul Ehsan.

State	Existing Branch (Concluding operations by 30 October 2026)	New Home Branch (Effective 2 November 2026)
Selangor	<b>HSBC Amanah Bangi</b> No. 55 Jalan Medan Pusat 2D, Persiaran Bangi, 43650 Bangi, Selangor Darul Ehsan.	<b>HSBC Semenyih</b> No. 1 Jalan KP 1/2, Taman Kajang Prima, 5 Kilometer Jalan Kajang, Semenyih, 43000 Kajang, Selangor Darul Ehsan.
Selangor	<b>HSBC Amanah Cyberjaya</b> Unit P1-35, 2350 Shaftsbury Square, Persiaran Multimedia, Cyber 6, Cyberjaya, 63000 Cyberjaya, Selangor Darul Ehsan.	<b>HSBC Puchong</b> No. 7 Jalan Kenari 5, Bandar Puchong Jaya, 47100 Puchong, Selangor Darul Ehsan.
Selangor	<b>HSBC Amanah Kajang</b> No. G-20 & I-20 MKH Boulevard Jalan Cangkat Bandar Kajang, 43000 Kajang, Selangor Darul Ehsan.	<b>HSBC Semenyih</b> No. 1 Jalan KP 1/2, Taman Kajang Prima, 5 Kilometer Jalan Kajang, Semenyih, 43000 Kajang, Selangor Darul Ehsan.
Selangor	<b>HSBC Amanah Kota Damansara</b> No. 42, Jalan PJU 5/8, Dataran Sunway, Kota Damansara, 47810 Petaling Jaya, Selangor Darul Ehsan.	<b>HSBC Damansara Utama</b> Lot 55, 57 & 59, Jalan SS21/37, Damansara Utama, 47400 Petaling Jaya, Selangor Darul Ehsan.
Selangor	<b>HSBC Amanah Ampang Point</b> 18, 19 & 20, Lorong Memanda 5, Ampang Point, 68000 Ampang Jaya, Selangor Darul Ehsan.	<b>HSBC Bukit Bintang</b> Menara Genesis No. 33, Jalan Sultan Ismail, Bukit Bintang, 50250 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.

State	Existing Branch (Concluding operations by 30 October 2026)	New Home Branch (Effective 2 November 2026)
Selangor	<b>HSBC Amanah Cheras South</b> Unit 10-G & 10-1, Jalan C180/1, Dataran C180, Cheras, Cheras South, 43200 Cheras, Selangor Darul Ehsan.	<b>HSBC Amanah Taman Connaught</b> No. 92 & 94, Jalan Cerdas, Taman Connaught Cheras, Taman Connaught, 56000 Cheras, Wilayah Persekutuan Kuala Lumpur.
Selangor	<b>HSBC Amanah Shah Alam</b> Plaza Shah Alam, No. 2 Jalan Tengku Ampuan Zabedah E9/E, Seksyen 9, 40100 Shah Alam, Selangor Darul Ehsan.	<b>HSBC Amanah Sunway</b> Suite G-01, Ground Floor, The Pinnacle Sunway, Persiaran Lagoon Bandar Sunway, 47500 Petaling Jaya, Selangor Darul Ehsan.
Kelantan	<b>HSBC Kota Bharu</b> Bangunan KWSP, Jalan Padang Garong, 15000 Kota Bharu, Kelantan Darul Naim.	<b>HSBC Kuantan</b> No. 1 Jalan Mahkota, 25000 Kuantan, Pahang Darul Makmur.
Pahang	<b>HSBC Mentakab</b> No. 72 Jalan Temerloh, 28400 Mentakab, Pahang Darul Makmur.	<b>HSBC Kuantan</b> No. 1 Jalan Mahkota, 25000, Kuantan, Pahang Darul Makmur.
Penang	<b>HSBC Amanah Juru</b> No. 1812 Jalan Perusahaan Autocity, North-South Highway, Juru Interchange, 13600 Prai, Penang.	<b>HSBC Seberang Jaya</b> Ground & First Floor, Units 71, 73 & 75, Jalan Todak 6, Seberang Jaya, 13700 Perai, Penang.
Penang	<b>HSBC Amanah Tanjong Tokong</b> Unit 25, Precint 10, Jalan Tanjong Tokong, 10470, Georgetown, Penang.	<b>HSBC Lebuhr Downing</b> No. 1 Lebuhr Downing, 10300 Georgetown, Penang.

State	Existing Branch (Concluding operations by 30 October 2026)	New Home Branch (Effective 2 November 2026)
Perak	<b>HSBC Amanah Gunung Rapat</b> No. 8, Laluan Medan Rapat Off, Jalan Raja Dr Nazrin Shah, Gunung Rapat, 31350 Ipoh, Perak Darul Ridzuan.	<b>HSBC Ipoh</b> No. 138 Jalan Sultan Yussuf, 30000 Ipoh, Perak Darul Ridzuan.
Johor	<b>HSBC Amanah Kulai</b> No. 8 Jalan Sri Putra1, Bandar Putra, 81000, Kulai, Johor Darul Ta'zim.	<b>HSBC Amanah Nusa Bestari</b> Taman Nusa Bestari, Nusa Bestari, 81300 Skudai, Johor Darul Ta'zim.

#### FAQ:

##### 1. What does this mean for me as a customer?

Our priority is to ensure a smooth transition for your banking services held with us. Please be assured that:

- Your banking account(s), holdings, cards, and banking facilities will remain completely unchanged.
- If you have a Premier Relationship Manager, they will remain as your dedicated point of contact and continue supporting you as usual.
- You can continue to bank with us through the channels most convenient to you:
  - o **Branch:** visit any HSBC Malaysia branches
  - o **ATM:** use HSBC ATMs and the MEPS shared ATM network
  - o **Contact Centre:** call HSBC Malaysia customer service hotline
  - o **Internet Banking:** access HSBC Malaysia online banking
  - o **Mobile Banking:** access the HSBC Malaysia mobile banking app
- Our digital channels and ATM services are available **24 hours a day, seven days a week.**

##### 2. Do I have to change my banking facilities – ATM / ATM-i, Debit Card / Debit Card-i, Credit Card / Credit Card-i, and Online Banking?

No, the services will continue as they are.

##### 3. Where can I go if I have further questions?

You can contact HSBC Malaysia Customer Service hotline at **1300 88 1388** (local) or **+603 8321 5400** (International).