

## HSBC Cash Instalment Plan Terms & Conditions

1. HSBC Bank Malaysia Berhad Company No. 198401015221 (127776-V) will be referred to as “**HSBC Bank**”.
2. The HSBC Cash Instalment Plan is open only to Primary credit cardholders of the following HSBC Bank credit cards: HSBC Premier World Travel MasterCard Credit Card, HSBC Premier World MasterCard Credit Card, HSBC Advance Visa Platinum Credit Card, HSBC Visa Signature Credit Card, HSBC Platinum Credit Card issued by HSBC Bank in Malaysia.

(hereinafter referred to as the “**Participating Credit Card(s)**”)

EXCEPT for the following categories of persons:

- i. Cardholder(s) of invalid or cancelled HSBC Bank Credit Cards and/or whose accounts are delinquent within HSBC Bank’s definition at any time during application of the plan; and/or
- ii. Cardholder(s) of company and/or corporate HSBC Bank Credit Cards.

(hereinafter collectively referred to as the “**Eligible Cardholder(s)**”).

### Plan Offer

3. HSBC Cash Instalment Plan allows Eligible Cardholders to apply for cash advance on his/her Participating Credit Card and to repay the cash advanced amount (“**CIP Amount**”) together with the applicable interest (“**CIP Interest**”) in equal monthly instalments over a repayment period of 12, 24, 36, 48 or 60 months (“**CIP Tenure**”), hereinafter referred to as “**CIP**”. During the CIP Tenure, the CIP Amount together with the CIP Interest will be billed to the Eligible Cardholder by way of equal monthly instalments (“**CIP Monthly Instalment(s)**”).
4. The CIP Monthly Instalment is fixed throughout the CIP Tenure and comprised of the CIP’s monthly principal amount and the interest charges. The proportion of monthly principal amount and the interest charges is determined by HSBC Bank based on a monthly reducing balance repayment method. Any excess payment made towards the Participating Credit Cards which result in the Participating Credit Cards in credit balance and will not be used to reduce interest calculation of the remaining CIP principal balance. An example is provided in the table below. The effective interest rate will be calculated from one account statement cycle date to the next statement cycle date for the CIP Tenure.

Example:

CIP Amount: RM10,000  
CIP Interest: 8.88% flat interest rate p.a.  
Effective Interest Rate: 16.01% p.a.  
Tenure: 12 months

Table A

Month	CIP Monthly Instalment (RM)	CIP Monthly Interest (RM)	CIP Monthly Principal (RM)	Outstanding Balance (RM)
				10000.00
1	907.33	133.38	773.96	9226.04
2	907.33	123.05	784.28	8441.76
3	907.33	112.59	794.74	7647.02
4	907.33	101.99	805.34	6841.69
5	907.33	91.25	816.08	6025.60
6	907.33	80.37	826.97	5198.64
7	907.33	69.34	838.00	4360.64
8	907.33	58.16	849.17	3511.47
9	907.33	46.83	860.50	2650.97
10	907.33	35.36	871.98	1779.00
11	907.33	23.73	883.61	895.39
12	907.33	11.94	895.39	0.00

## Participation Criteria

5. The Eligible Cardholder must apply for CIP and fulfil the requirements set out below:
  - i. the Eligible Cardholder to complete and submit a CIP application to HSBC Bank via any of the following channels:
    - a. HSBC Bank branch in Malaysia; or
    - b. HSBC Contact Centre ; or
    - c. HSBC Bank Tele Marketing Team ; or
    - d. online CIP application via [www.hsbc.com.my/cip](http://www.hsbc.com.my/cip)
  - ii. and the Eligible Cardholder shall in his/her CIP application select and confirm:
    - a. The CIP amount applied for in which the minimum amount is RM1000 (“**Minimum Prescribed Amount**”) and the CIP amount must be in multiples of 100; and
    - b. The CIP Tenure (which can only be 12, 24, 36, 48 or 60 months tenure); and
    - c. Details of his/her nominated Bank Account (“**Nominated Bank Account**”).  
For the avoidance of doubt, a Nominated Bank Account refers to an active bank deposit account with HSBC Bank or any other banking institutions licensed by Bank Negara Malaysia, nominated by the Eligible Cardholder to receive the transfer of the approved CIP amount.
6. After the Eligible Cardholder submits the CIP application, the Eligible Cardholder will not be able to change/alter the CIP Amount, CIP Tenure and/or the CIP Monthly Instalment (as defined in Clause 3 above).
7. A 2.0% cash advance fee (and applicable tax, if any) will be charged if the CIP Amount is below RM5,000.
8. The maximum CIP Amount available (“**Maximum CIP Amount**”) to the Eligible Cardholder is calculated based on the following formula:-

<b>Maximum CIP Amount = up to 95% of the Credit Limit – Total Outstanding Balance – Cash Advance Fee (if any)</b>
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“**Credit Limit**” refers to the approved credit card limit of the Eligible Cardholder’s Participating Credit Card. “**Total Outstanding Balance**” refers to the total outstanding balance including all unbilled principal balances of the Participating Credit Card’s account.

Table B

	Example 1	Example 2	Example 3	Example 4
<b>CIP Amount applied for</b>	RM 2,000	RM 2,000	RM 2000	RM 5,000
<b>Credit Limit</b>	RM 5,000	RM 5,000	RM 5000	RM 20,000
<b>Total Outstanding Balance</b>	RM 0	RM 3,000	RM 4000	RM 4,000
<b>Maximum CIP Amount</b>	RM 4,700	RM 1,700	RM 0	RM 15,900
<b>Approved CIP Amount</b>	RM 2,000	RM 1,700	RM 0	RM 5,000
<b>Cash Advance Fee</b>	RM 42.40	RM 36.04	RM 0	RM 0
<b>Remark</b>	The CIP Amount applied for is within the Maximum CIP Amount available.	Approved CIP Amount is lower than the CIP Amount applied for due to the requirements set out in Clause 10.	As the Maximum CIP Amount is zero, the CIP application will be rejected.	The CIP Amount applied for is within the Maximum CIP Amount available. No Cash Advance Fee will be charged as the CIP Amount is RM5000.

9. The eligibility to participate in this CIP is subject to the Eligible Cardholders' credit card status at the time of the CIP application and the satisfactory conduct of the Eligible Cardholder's credit card account. All other terms and conditions appearing in the Cardholder Agreement ("**Cardholder Agreement**") which is part of the HSBC Bank Universal Terms & Conditions ("**UTC**") and as may be stipulated from time to time by HSBC Bank, shall apply.
10. HSBC Bank reserves the right to:
  - i. approve the CIP Amount applied for within 5 days from submission of application; or
  - ii. approve the CIP at a lower amount from what was applied for and thereafter HSBC Bank will notify the Eligible Cardholder in writing or SMS of the CIP approved at a lower amount and the CIP Monthly Instalment; or
  - iii. Decline the CIP application; as HSBC Bank deems fit. HSBC Bank is not obliged to assign any reason to the Eligible Cardholder in respect to the exercise of its right pursuant to this clause.

#### **Fulfilment Criteria**

11. Subject to Clause 13 below, the approved CIP Amount will be credited to the Eligible Cardholder's Nominated Bank Account (as defined in clause 5 above) within 10 business days from the date of approval of the CIP application.
12. Once the CIP application has been approved:
  - i. A corresponding amount of the Eligible Cardholder's Credit Limit reflecting the approved CIP Amount will be reserved for this purpose and shall not be available for utilisation by the Eligible Cardholder until the settlement of the said CIP Amount together with its applicable CIP Interest; and
  - ii. The CIP Monthly Instalment will be billed to the Eligible Cardholder on the immediate next statement date following HSBC Bank's approval of the Eligible Cardholder's CIP application notwithstanding that the Eligible Cardholder has yet to receive the CIP Amount or the CIP Amount has not been utilised by the Eligible Cardholder; and
  - iii. Eligible Cardholders shall be responsible to service the CIP Monthly Instalments which will be posted into the Eligible Cardholder's Participating Credit Card account and will be reflected in the Eligible Cardholder's statement of account for the Participating Credit Card as part of the monthly minimum payment therein.
13. HSBC Bank reserves the right at any time to withdraw the Bank's approval for an CIP application, vary the approved CIP amount, vary interest rate, or, defer or cancel the transfer of the approved CIP Amount in any of the following circumstances:
  - i. HSBC Bank makes a discovery or finding on the Eligible Cardholder which HSBC Bank determines is unacceptable and/or materially affect the Eligible Cardholder's ability to perform his/her obligations; or
  - ii. the CIP Amount does not meet the Minimum Prescribed Amount; or
  - iii. the Eligible Cardholder's Participating Credit Card account has insufficient Credit Limit; or
  - iv. due to unforeseeable circumstances which are beyond HSBC Bank's control; or
  - v. where the transfer of approved CIP amount cannot be effected due to security reasons.

#### **General Terms & Conditions**

14. The Eligible Cardholder may apply for more than one CIP, subject to the Eligible Cardholder meeting the qualifying conditions of CIP in accordance with the terms and conditions herein and is subject to HSBC Bank's approval.
15. **The Eligible Cardholder shall pay 100% of the CIP Monthly Instalment which is part of the Minimum Monthly Payment due on or before the payment due date stated in the credit card statement of the Participating Credit Card. If the CIP Monthly Instalment remains unpaid after the payment due date, any unpaid CIP Monthly Instalment will be accumulated to the total outstanding balance of the Eligible Cardholder's Participating Credit Card account.**
16. In the event the Eligible Cardholder delays or fails to pay the Minimum Monthly Payment or the CIP Monthly Instalment in full before or on the payment due date as specified in his/her Participating Credit Card's statement of account, the terms of the Cardholder Agreement shall apply and the finance charges of 1.5% per month or 18% per annum calculated on daily basis and/or Late Payment Fee shall be levied on all outstanding balances (including any billed but unpaid CIP Monthly Instalment).

17. All monies owing under the CIP, comprising of the billed and outstanding CIP Monthly Instalments and total unbilled principal CIP Amount, shall immediately become due and payable by the Eligible Cardholder and be charged to the Eligible Cardholder's Participating Credit Card account if:
  - i. the Eligible Cardholder defaults in any of his/her obligations stated in this Terms and Conditions or the Universal Terms & Conditions; or
  - ii. the Eligible Cardholder defaults in the payment of the CIP Monthly Instalment for three (3) or more consecutive months; or
  - iii. the CIP is cancelled or terminated; or
  - iv. the Participating Credit Card account is defaulted for 90 days or more, or is cancelled or terminated; and the applicable tiered finance charges shall be levied on the said CIP in accordance with the Cardholder Agreement/ Universal Terms and Conditions.
18. The Eligible Cardholder acknowledges that the payments made by him/her to his/her Participating Credit Card account will be applied in accordance with the payment hierarchy in the Cardholder Agreement.
19. The Eligible Cardholder shall give HSBC Bank prior notice by calling HSBC Bank's Contact Centre if the Eligible Cardholder wishes to opt for an early settlement of the CIP. Once the early settlement request is processed by HSBC Bank, the total unbilled principal CIP Amount shall immediately become due and payable by the Eligible Cardholder as an outstanding amount in the Eligible Cardholder's Participating Credit Card account.
20. In the event the Eligible Cardholder chooses to make full payment on the CIP Amount without giving prior notice to HSBC Bank, the Eligible Cardholder will continue to be liable for the CIP Interest which will be charged on a monthly basis throughout the CIP Tenure.
21. The CIP Amount and the applicable CIP Interest amount will not earn any Reward Points for the Participating Credit Card.
22. HSBC Bank reserves the right to vary, delete or add to any of these Terms & Conditions with 3 days prior notice. These Terms and Conditions, as the same may be amended from time to time shall prevail over any provisions or representations contained in any other promotional materials advertising CIP.
23. HSBC Bank may use any of the following modes to communicate notices in relation to CIP to the Eligible Cardholder:
  - i. Individual notice to the Eligible Cardholder (whether by written notice or via electronic means) sent to the Eligible Cardholder's latest address/email address as maintained in the HSBC Bank's records;
  - ii. Press advertisements;
  - iii. Notice in the Eligible Cardholder's credit card statement(s);
  - iv. Display at its business premises; or
  - v. Notice on HSBC Bank internet website(s);where such notices shall be deemed to be effective on and from the 4th day after its delivery/publication/display as per the manner described herein. Save and except notices sent via ordinary mail which will be deemed delivered on the 3rd day after posting, notices sent via other modes as described herein are deemed delivered immediately after posting/publication/display.
24. These Terms and Conditions are in addition to the UTCs which the Cardholder Agreement is a part of and which regulate the provision of credit card facilities by HSBC Bank. The UTCs are available at [www.hsbc.com.my](http://www.hsbc.com.my). In the event of inconsistency between these Terms and Conditions and the UTCs, these Terms and Conditions shall prevail in so far as they apply to CIP.
25. Expressions defined in these Terms and Conditions shall, unless the context requires otherwise, have the same meanings as those ascribed to them in the UTC.
26. HSBC Bank shall not be liable for any default due to any act of God, war, riot, strike, terrorism, epidemic, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of HSBC Bank.

27. HSBC Bank reserves the right to cancel, terminate or suspend CIP with 3 days prior notice. For the avoidance of doubt, cancellation, termination or suspension by HSBC Bank of this CIP shall not entitle the Eligible Cardholder to any claim or compensation against HSBC Bank for any and all losses or damages suffered or incurred by the Eligible Cardholder as a direct or indirect result of the act of cancellation, termination or suspension.
28. HSBC Bank shall only be liable for any loss or damage suffered or incurred as a direct result of HSBC Bank's gross negligence and shall not be liable for any other loss or damage of any kind such as loss of income, profit, goodwill or indirect, incidental, exemplary, punitive, consequential or special loss or damage howsoever arising, whether or not HSBC Bank has been advised of the possibility of such loss or damage.
29. The Eligible Cardholder shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this CIP.
30. To the fullest extent permitted by law, HSBC Bank expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of this CIP.
31. These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia.
32. HSBC Bank's decision on all matters relating to this CIP shall be final and binding.