

1 October 2018

Dear Valued Credit Cardholder(s)

Introduction of HSBC Credit Card paper statement charges effective 1 January 2019

Effective 1 January 2019, HSBC will introduce a paper fee statement of RM1.00 per month for each hardcopy credit card paper statement.

The Paper Statement fee* will be applicable to the following credit cards:

- HSBC VISA Signature Credit card
- HSBC VISA Platinum Credit card
- HSBC Platinum Mastercard Credit card
- HSBC Advance VISA Platinum Credit card
- HSBC Amanah MPower Platinum Credit card-i

How can I avoid the Credit Card Paper Statement Fee?

If you are currently receiving your credit card statement electronically, you will continue receiving e-Statement or email statement at no cost.

If you are currently receiving hardcopy credit card statement and have a HSBC Personal Internet Banking account or a registered email address** with us, your credit card statement will be delivered to you electronically starting **1 December 2018**. Kindly note that if you have both Personal Internet Banking and email with us, your credit card statements will be defaulted to e-statements (available on your Personal Internet Banking). If you wish to receive email statements instead, please call us at 1300-88-1388 to update your preference.

If you wish to continue receiving credit card statement in hardcopy, **please complete the OPT OUT form before 15 November 2018** or reply to our notification sent via SMS to your registered mobile number.

**Except for the Exempted Customers*

***To update your email address, please call us at 1300-88-1388.*

For more information and FAQs, please visit www.hsbc.com.my/cc_estmt.