

23 January 2020

Delay in HSBC Rewards AsiaMiles Redemptions

Dear Valued Cardholders,

Please be informed that for any redemptions on AsiaMiles from our HSBC Rewards Catalogue (<https://www.hsbc.com.my/rewards>) performed between 20 January to 2 February 2020 will be delayed due to the Chinese New Year celebrations. All redemption requests will resume on 3 February 2020.

We deeply regret for any inconveniences caused.

Thank you for your continued support of HSBC Bank.