

CHANGE IN MODE OF COMMUNICATION FOR APPROVED CASH INSTALMENT PLAN, FAST CASH AND BALANCE CONVERSION PLAN

Date: 29 July 2020

Dear Valued Customers,

As part of our commitment to reducing paper usage, we will communicate the application status for Cash Instalment Plan, Fast Cash and Balance Conversion Plan via SMS, effective on 06 August 2020.

You will be informed of the important details below in the SMS notification:

- i) Approval date
- ii) Approved amount
- iii) Rate
- iv) Tenure
- v) Monthly instalment amount

Kindly note that there is no change in the mechanics and feature of the products.

Please call us if any assistance is required. Thank you.