# TERMS & CONDITIONS HSBC Tap for Cash ("Promotion")

#### **PROMOTION PERIOD**

- HSBC Bank Malaysia Berhad (Registration No. 198401015221 (127776-V)) ("HSBC Bank") and HSBC Amanah Malaysia Berhad (Registration No. 200801006421 (807705-X)) ("HSBC Amanah"), (collectively as "HSBC").
- 2. "Promotion Period" runs from 01 April 2024 to 31 December 2024, both dates inclusive.

## **ELIGIBILITY**

3. This Promotion is open to the primary and supplementary credit cardholders of the following participating HSBC Credit Card/-i(s) as set out in Table 1 below who receive an SMS invitation from HSBC ("Eligible Cardholders") to participate in this Promotion for the respective Promotion Month:

Table 1: Participating HSBC Credit Card/-i(s)

HSBC Bank Credit Card	HSBC Premier Travel Credit Card,		
	HSBC Premier World MasterCard Credit Card,		
	HSBC Visa Signature Credit Card,		
	HSBC TravelOne Mastercard Credit Card,		
	HSBC Advance Visa Platinum Credit Card,		
	HSBC Visa Platinum Credit Card,		
	HSBC Platinum MasterCard Credit Card;		
HSBC Amanah Credit Card-i	HSBC Amanah Premier World MasterCard Credit Card-i,		
	HSBC Amanah MPower Visa Platinum Credit Card-i		
	HSBC Amanah MPower Visa Credit Card-i		

- 4. The following categories of persons are **not eligible** to participate in this Promotion:
  - a. Cardholder(s) of HSBC Credit Card/-i(s) that are not issued in Malaysia;
  - b. Cardholder(s) of company and/or corporate HSBC Credit Card/-i(s); and
  - c. Permanent and/or contract employees of HSBC.
- 5. The Eligible Cardholders whose Participating HSBC Credit Card/-i(s) are not activated and/or delinquent, closed, and/or invalid/inactive, dormant, suspended or cancelled during the Promotion Period or at the time of fulfilment of the rewards will be not be eligible to join and/or receive any rewards under this Promotion.

## **PROMOTION MECHANICS**

6. Upon receiving the SMS invitation during the respective Promotion Month, Eligible Cardholders who swipe 3 times on Eligible Spend during that Promotion Month by using their Participating HSBC Credit Card/-i(s) with a minimum amount of RM50 per swipe in a single receipt/transaction (or equivalent in foreign currency) stand to receive a unit of RM50 cashback ("the Cash Back"), based on first come first serve basis, as illustrated in Table 2 and subject to the Cash Back Capping in Table 3 below and the other terms and conditions herein.

For avoidance of doubt, each Eligible Cardholder may receive more than 1 SMS invitation throughout the Promotion Period. This means that Eligible Cardholders stand to receive more than 1 unit of Cash Back throughout the Promotion Period, subject to the number of SMS invitation received.

## Table 2:

	Minimum Spend Amount in a Promotion Month	Cash Back	
Swipe 3 times per Promotion Month (RM50 per swipe)		RM50 Cash Back	

## <u>Table 3:</u>

Promotion Month	Date	Cashback Allocation (in unit)	Cashback total value (in RM)	Max Cashback per Eligible Cardholder per Promotion Month (in RM)
1	01 April 2024 - 30 April 2024	200	10,000	50
2	01 May 2024 - 31 May 2024	200	10,000	50
3	01 June 2024 - 30 June 2024	200	10,000	50
4	01 July 2024 - 31 July 2024	200	10,000	50
5	01 August 2024 - 31 August 2024	200	10,000	50
6	01 September 2024 - 30 September 2024	200	10,000	50
7	01 October 2024 - 31 October 2024	200	10,000	50
8	01 November 2024 - 30 November 2024	200	10,000	50
9	01 December 2024 - 31 December 2024	200	10,000	50
	Total	1800	90,000	450

- 7. **"Eligible Spend"** for this Promotion are those transactions charged to any of the Eligible Cardholder's Participating HSBC Credit Card/-i including the supplementary credit card(s):
  - a. <u>Includes</u> all online transactions in local or foreign currency, \*e-wallet top up, QR Pay, local and overseas retail transactions, 0% instalment plans: and
  - b. <u>Excludes</u> cash advances, Cash Instalment Plan, Balance Transfer Instalment, standing instructions/ autobilling, management fees, credit card annual fees and credit card service tax, Balance Conversion Plan.

8. Both primary and supplementary/ies Participating HSBC Credit Card/-i spend will be taken into account to meet the Eligible Spend. If the Eligible Cardholder is holding multiple Participating HSBC Credit Card/-i, Eligible Spend made on all Participating HSBC Credit Card/-i by the primary credit card/-i cardholder and his/her supplementary/ies credit card/-i cardholder(s) will be consolidated to the primary credit card/-i account and will not be viewed individually to meet the respective Eligible Spend for this Promotion. For avoidance of doubt, only the primary Eligible Cardholder is entitled to receive the Cash Back.

<sup>\*</sup>e-wallet includes GrabPay, Touch & Go, Boost, BigPay, Lazada Wallet and ShopeePay.

Example: Cardholder A has an HSBC Premier World Mastercard Credit Card, an HSBC Platinum Credit Card and 2 supplementary HSBC Platinum Credit Card. All transactions on Eligible Spend made with all of those Participating HSBC Credit Card will be consolidated to the primary credit card account and not be viewed individually to meet the respective Eligible Spend of this Promotion.

- 9. The Cash Back will be credited into the Primary Eligible Cardholder's Participating HSBC Credit Card/-i(s) account within twelve (12) to fourteen (14) weeks after each Promotion Month which will be reflected in the Eligible Cardholders' monthly credit card statement after the Cash Back has been credited.
- 10. The tracking of the Eligible Spend is based on transaction dates (Malaysian Time) which successfully posted in HSBC's system within the Promotion Period. HSBC shall not be held responsible for any late posting.
- 11. For avoidance of doubt, HSBC will take into account any transactions made on the last date of the Promotion Period as Eligible Spend provided it is posted in HSBC's system within 7 days from transaction.
- 12. For the last unit of the Cash Back of each Promotion Month, the Eligible Cardholder with the higher-ranking card type of Participating HSBC Credit Card/-i will get the last unit of the Cash Back in the event of a tie in transaction time and/or amount.

(For avoidance of doubt, the Participating HSBC Credit Cards/-i(s) ranking are in the following order: <u>HSBC Premier Travel Credit Card being the highest card type, followed by HSBC Premier World MasterCard Credit Card, HSBC Amanah Premier World MasterCard Credit Card-i, HSBC Visa Signature Credit Card, HSBC TravelOne Mastercard Credit Card, HSBC Advance Visa Platinum Credit Card, HSBC Platinum MasterCard Credit Card, HSBC Amanah MPower Platinum Credit Card-i and HSBC Amanah MPower Credit Card-i.</u>

Example: Customer A (holding HSBC Premier World MasterCard Credit Card) & Customer B (holding HSBC Platinum Credit Card) have met 3 times swipe per month with a minimum amount of RM50 per swipe in a single receipt/transaction at the same time & day, Customer A is eligible as the winner for the month.

- 13. The Cash Back is pooled together with the HSBC Amanah Tap for Cash Promotion. HSBC Bank is the sole provider for all the Cash Back in this Promotion.
- 14. HSBC will not entertain any request from any Eligible Cardholders or any other person to fulfil the Cashback to any third party other than the Eligible Cardholders.
- 15. If any Eligible Spend for the Promotion is disputed or alleged to be fraudulent, the Cash Back will be forfeited and will not be credited into the Eligible Cardholder's Participating HSBC Credit Card/-i(s).

### **GENERAL TERMS & CONDITIONS**

- 16. HSBC reserves the right to amend the terms and conditions or cancel this Promotion if necessary, with 3 days' prior notice.
- 17. HSBC may communicate to the Eligible Cardholder in relation to this Promotion via
  - i. via electronic means
  - ii. press advertisements;
  - iii. notice in the Eligible Cardholder's credit card statement(s) or composite statement; iv. display at its business premises; or
  - v. notice on HSBC internet website(s);

such notices shall be deemed to be effective on and from the 4<sup>th</sup> day after its delivery.

18. This Terms and Conditions are in addition and must be read together with the respective products(s) terms and conditions and the relevant banking agreements referred to in this Promotion. In the event of inconsistency, this terms shall prevail in relation to this Promotion.

The below terms also apply:

- a. HSBC Universal Terms and Conditions ("UTCs") which is available at <a href="www.hsbc.com">www.hsbc.com</a>;
- b. HSBC Cardholder Agreement; and
- c. HSBC's Notice Relating to the Personal Data Protection Act 2010.
- 19. HSBC shall not be liable for any default due to any act of God or any event beyond the reasonable control of HSBC.
- 20. The Eligible Cardholder shall be responsible for any applicable taxes.
- 21. HSBC's decision on all matters relating to this Promotion shall be final and binding.