

**TEMPORARY DELIVERY SERVICE INTERRUPTIONS
DUE TO COVID-19**

23 October 2020

Dear Valued Customers,

Please be informed that in light of the current situation, POS Malaysia has temporary suspended their international delivery and local interstate deliveries with other carriers will also face some service interruptions due to the rise in Covid-19. Should there be any further changes, we will endeavour to keep you updated.

Impacted locations are as follows: -

1. Sabah
2. Sarawak
3. All international address

The temporary suspension/interruptions will impact the following deliveries: -

1. Hardcopy of Credit Card/Credit Card-i/Banking/Mortgage/Loans/Financing statements and advices
2. Delivery of Rewards Redemption Items

Due to the above, we would like to encourage our customers to download our HSBC Mobile App and/or log on to our online banking platform to view their past 12 months or future statements.

Please visit www.hsbc.com.my for more info.

