

HSBC Canada ATM Service Interruption

Dear Valued Customers,

From Monday, November 29, 2021 until the end of February, 2022, there will be a service interruption at HSBC Canada ATMs due to their system migration. Thus, all ATM transactions performed by HSBC Malaysia / HSBC Amanah clients at HSBC Canada ATMs will be routed to VISA PLUS or MasterCard Cirrus network during this time and will be subject to **different fees*. This includes credit card accounts linked to HSBC/HSBC Amanah current or savings account.

**Please refer to fees chargeable for cash withdrawals at PLUS, CIRRUS (non-MEPS) ATM network available in our tariff and charges at [hsbc.com.my](https://www.hsbc.com.my) / [hsbcamanah.com.my](https://www.hsbcamanah.com.my)*

Other ways to access your accounts during this time:

- HSBC/HSBC Amanah Premier and HSBC/HSBC Amanah Advance clients can request an emergency encashment at any HSBC Canada branch.
- Clients will continue to have access to their accounts through online, mobile or telephone banking.

Sorry for the inconvenience and appreciate your understanding.