







Opening up a world of opportunity

Welcome and thank you for choosing HSBC TravelOne Credit Card. We are glad to have you onboard with us. Let's explore the benefits on spend categories focused on your lifestyle and make every swipe more rewarding.



Exclusive Perks







Activate your new HSBC TravelOne Credit Card



Step 1 – Activation

Call +603 8321 8999, our 24-hours Card Activation & PIN hotline using your registered mobile number with HSBC. After language selection, select Credit Card Activation & PIN and Press "1" to start the activation process.



Step 2 - Create PIN

To safeguard against unauthorised use. Create your 6-digit PIN after activation. Press "2" to start creating your PIN.

Discover how to maximise your credit card here

Perks exclusive to you

Your Credit Card benefits at a glance

Credit Card features and services

Get connected via Mobile Banking



Important Information



Your Credit Card benefits at a glance

Key Benefits:



Earn Accelerated Points to fast track your next trip

- 8X Reward Points on all Foreign Currency Spend
- 5X Reward Points on local Travel Spend (Hotel, Airlines & Travel Agencies)
- 5X Reward Points on local dining Spend
- 1X Reward Points on all Other Eligible Spend



Redeem Instantly

 Make instant redemptions for airlines miles, hotel points and more via HSBC Mobile Banking App Learn more



Travel benefits and convenience

- Airport Lounge Access Enjoy 6X complimentary Plaza Premium Lounge Access for international flights (KLIA Airport, Changi Airport and Hong Kong Airport) per year for you and your supplementary cardholders combined Learn more ▶
- Enjoy exclusive Travel Discounts on Agoda.
 Learn more ▶



Travel security

- Complimentary Travel Insurance up to RM1mil (including travel medical, travel inconvenience – flight and baggage delay, baggage loss, COVID coverage etc. Learn more
- Complimentary E-Commerce Purchase Protection shop online at ease with up to USD200 coverage. Learn more ▶
- Complimentary ID Theft Protection Lite with immediate alerts of suspicious activity. Learn more



Split Flexibly

- Enjoy 0% interest instalment plans for up to 36 months at over 2,000 retail outlets. Learn more >
- Convert your big purchases into monthly instalment into monthly instalment plans with preferential rates as low as 1.88%. Learn more ▶



What's More...

- Your HSBC TravelOne Credit Card is made from 100% recycled plastic
- The round notch at the bottom of the card helps visually impaired community to identify the correct end to insert into the card readers and ATMs.



Exclusive Perks Important Help & Information Support



Treat yourself to more perks and rewards



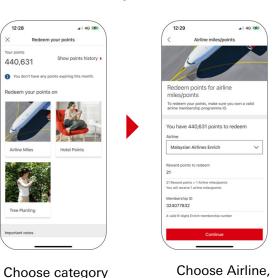
HSBC SmartPrivileges

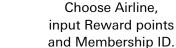
Enjoy exclusive deals and discounts at over 2,500 outlets nationwide, from shopping to dining, latest gadgets to health and wellness merchandise.

Browse deals ▶

Instant Redemption via Mobile Banking.









Review details



Redemption confirmed



Help &

Support

Important ks Information

for redemption



Credit Card features and services

Balance Transfer Instalment (BTI)

Consolidate all of your outstanding balances to your new card.

Cash Instalment Plan

Convert your available credit limit into instant cash.

Auto Balance Conversion

Pay off your credit card balances at lower effective interest rate of 13% p.a.

Cash Advance

Get cash quickly when you need

Balance Conversion Plan

Turn your HSBC credit card purchases into smaller flexible monthly instalments.

Card Instalment Plan

Enjoy 0% interest instalments for up to 36 months at over 2,000 retail outlets

Manage your Credit Card with ease

Home

Credit Limit Increase

Gain greater financial flexibility with higher credit limit.

Get started ▶

E-statement

Go green with us. Go paperless.

Apply here ▶

Supplementary Cards

Get a supplementary card. Share the convenience and exclusive privileges with your loved ones.

Apply here ▶

◆ Previous Next ▶

Help &

Support

Welcome Exclusive Perks Information



Get connected via Mobile Banking

Start banking online with us today to securely manage your accounts anytime, anywhere. The HSBC Malaysia Mobile Banking app is built around your needs.

Stay in control of your finances easily with our HSBC Malaysia Mobile Banking App. Whether you're checking your balances or transferring money, the app lets you do your banking wherever you are.





Download the HSBC Malaysia app now!





Not an HSBC online and Mobile Banking User? Follow the steps and Register now ▶

- 1. Launch the app and follow the on-screen instructions to begin the registration process.
- 2. Set up a 6-digit PIN for the mobile app and activate your Mobile Secure Key (MSK).
- 3. Verify your mobile banking registration by calling our contact center (if you have already set up Telephone banking PIN or VoiceID) or visit us at your nearest branch within 48 hours.

Concerned about security?

Keep your credit card safe and secure wherever you are through HSBC Malaysia Mobile Banking app with push notifications, a temporary block and travel notices.

Push Notification

Get notifications for credit card transaction and statement alerts by switching on push notifications.

Read more ▶

Manage Cards Feature

Place a temporary block on your card if it's lost or misplaced. You can also update us on your travel plans by creating a travel notice for your credit card.

- 1. Logon to HSBC Malaysia Mobile Banking app.
- 2. Select the card to manage.
- 3. Under View More, click Manage Cards.

Temporary Block

Read more ▶

Travel Notice Feature

Read more ▶



Help &

Support

Exclusive Perks Important Important



Important Information

Terms and Conditions for HSBC TravelOne Credit Card >

Terms and Conditions for HSBC TravelOne Rewards Programme >

Terms and Conditions for HSBC Plaza Premium Lounge for TravelOne Programme ▶

Universal Terms and Conditions (UTC) ▶

Cardholder Agreement >

Product Disclosure Sheet (EN) ▶

Product Disclosure Sheet (BM) ▶

Statement Frequently Asked Questions >

Fraud Prevention >

Ways to bank with us ▶





Help & Support

Connect with us

Call us and let us know how we can help you

HSBC Bank Malaysia (Banking and Cards)



1300 88 1388

HSBC Card Activation and PIN Hotline



03 8321 8999

Chat with us now >

Find us on social media



HSBC Malaysia



hsbc_my







Important Help & Information **Support**