



Important Notice: HSBC Bukit Bintang Branch Relocation (Effective 2 November 2026)

Please be informed that HSBC Bukit Bintang branch will be relocating to a new location effective **2 November 2026** to offer you an even better banking experience.

Current location (until 30 October 2026, Friday):

Menara Genesis,
No.33 Jalan Sultan Ismail,
Bukit Bintang,
50250 Kuala Lumpur,
Wilayah Persekutuan.

to

New location (effective 2 November 2026, Monday):

Menara Hap Seng 3,
Jalan P. Ramlee,
50250 Kuala Lumpur,
Wilayah Persekutuan.

FAQ:

1. What does this mean for me as a customer?

There will be no change to your banking arrangements:

- Branch operating hours and services remain unchanged at the new location.
- For Premier customers, your Premier Relationship Manager remains your dedicated point of contact and will continue supporting you as usual.
- Your account(s), cards, and banking facilities remain unchanged.

2. Where can I go if I have further questions?

Please contact HSBC Malaysia Customer Service hotline at **1300 88 1388** (local) or **+603 8321 5400** (international).