

Notice to HSBC Debit Cardholders

Dear Valued Customers,

Please be advised that your debit card currently has the following features:

1) Overseas Transactions, which includes:

- Overseas point-of-sale purchase
- Overseas ATM cash withdrawal

2) Card-Not-Present Transactions (CNP), which includes:

- Standing Instruction
- Non-secured online transaction
- Mail Order & Telephone Order

Please be advised that as of 31 December 2015, in order to protect customers and prevent fraudulent transactions, the above features have been deactivated for customers who have not explicitly opted in.

Existing customers who wish to opt-in must walk into any local HSBC branch or contact HSBC Call Centre at:

HSBC Visa Debit Card	+603 8321 5400
HSBC Advance Visa Debit Card	
HSBC Premier Visa Debit Card	+603 8321 5208

Note: Cardholder can disable the function for either or both transactions at anytime by calling HSBC Call Centre or walk into any local branch

[Frequently Asked Questions \(FAQ\)](#)