

Updates on Google Wallet™ Features

14 January 2026

Dear Valued Customers,

We are pleased to share an update that makes paying with your HSBC Bank/HSBC Amanah Credit Card/-i on Google Wallet even more seamless.

What's changing?

Previously, payments above RM250 made using your HSBC Bank/ HSBC Amanah Credit Card/-i on Google Wallet required a PIN-based authentication. Effective 27 January 2026, this PIN requirement will no longer apply. For all (i.e. existing enrolment as well as new enrolment) Visa branded credit card, this change will apply to all transactions starting the effective date. For Mastercard branded credit card, the change will only apply to those cards that are enabled on Google Wallet from the effective date onward. For Mastercard branded credit card that have already been enabled on the Google Wallet – the PIN based authentication would continue as of now.

What this means for you

- Faster and smoother checkout experience
- No need to enter a PIN for higher-value Google Wallet transactions
- Greater convenience for everyday and on-the-go payments

Your security remains our priority

Your transactions continue to be protected by Google Wallet's built-in security features, including device authentication and tokenisation, ensuring your card details always remain secure. To ensure the security of your Google Wallet account and protect it from unauthorised access, we strongly recommend enabling your device's screen lock feature such as PIN, password, pattern or biometrics.

This enhancement will automatically apply to all transactions performed using HSBC Bank/ HSBC Amanah Credit Card/-i on Google Wallet. You may also continue to use your physical credit card.

For more information, kindly refer to the updated Google Wallet FAQs [here](#). Should you have any questions, please contact us via our Contact Centre.

Thank you for your continued trust and support.

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