



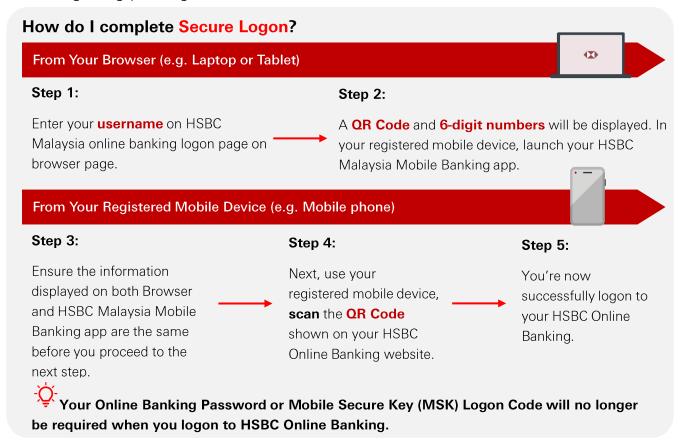
Upgrading Internet Banking Log on Security by Implementing HSBC Secure Logon

09th September 2025

Dear Valued Customers,

In November 2025, we will be changing the way you logon to HSBC Online Banking.

Secure Logon is our newly enhanced authentication way to access HSBC Online Banking using your registered mobile device.



More information will be made available soon.

If you need further assistance, you may contact our hotlines below.

| | Local call number | International call number |
|----------------------|-------------------|---------------------------|
| HSBC Premier | 1300 88 9393 | +603 8321 5208 |
| HSBC Bank Malaysia | 1300 88 1388 | +603 8321 5400 |
| HSBC Amanah Malaysia | 1300 80 2626 | +603 8321 5200 |

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