



HSBC Malaysia: Supporting Customers Through Financial Challenges

Effective 10 April 2026

Amid the ongoing geopolitical and economic uncertainties, including tensions in the Middle East, HSBC Malaysia reaffirms its commitment to supporting customers who may be facing financial difficulties during these challenging times. As part of Malaysia's resilient banking industry, we stand ready to assist individuals and businesses in navigating financial pressures with care and understanding.

We recognise that financial challenges affect everyone differently. That's why we encourage early engagement to better understand your unique circumstances and provide tailored solutions with flexibility and compassion. Our goal is to help you manage immediate financial pressures while safeguarding your long-term financial well-being.

How We Can Help

Our support options include:

- Flexible repayment arrangements
- Tailored financial solutions designed to meet your specific needs

Get in Touch

We're here to help. Reach out to us through the following channels:

- **Online:** Visit [Support With Financial Problems | Help and Support - HSBC MY](#) to explore support options.
- **Speak to Us:**
 - Local: 1300 88 1388
 - International: +603 8321 5400
 - Operating Hours: 8am – 8pm daily

HSBC Malaysia remains steadfast in our commitment to supporting our customers and contributing to Malaysia's financial resilience and stability. Together, we can navigate these uncertain times.