



Notice for Discontinuation of Ghanaian Cedi (GHS) for Global Money Transfers (GMT)

Date: 17 March 2026

Dear Valued Customers,

Following updated regulatory guidance from the Bank of Ghana and our local clearing agent, currency Ghanaian Cedi (GHS) is no longer supported for Global Money Transfers (GMT) with effect from 11 March 2026.

From this date onwards, any payment instructions submitted in GHS via GMT will not be processed and will be automatically rejected by the system. The GHS currency option will also be removed from the GMT supported currencies list in due course.

You may continue to send money to Ghana via GMT using supported foreign currencies such as GBP, EUR or USD.

What can we do if there are any issues?

Please contact the numbers below:

If you're Personal Banking customer:

Local call number: 1300 88 1388

International call number: +603 8321 5400

If you're Amanah customer:

Local call number: 1300 80 2626

International call number: +603 8321 5200

If you're Premier customer:

Local call number: 1300 88 9393

International call number: +603 8321 5208

Issued by: HSBC Bank Malaysia Berhad & HSBC Amanah Malaysia Berhad