



Update on IBAN Requirement for Payments to Oman

Date: 24 June 2025

Dear Valued Customers,

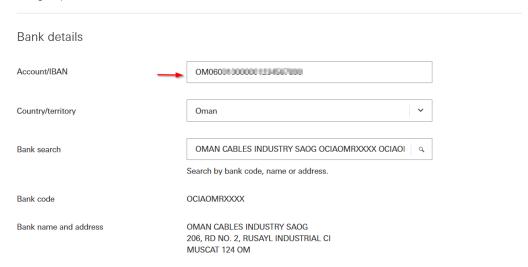
Following the announcement by The Central Bank of Oman (CBO) on implementation of International Bank Account Number (IBAN), we wish to inform you that effective 30 June 2025, all international payments to Oman in non-OMR currency without IBAN will be rejected by clearing agent. Transaction rejection may result in potential fee and foreign exchange losses.

To ensure your payments are processed successfully, please ensure that the IBAN is correctly entered in the account number field for any transfers to Oman. This applies to both existing and new payee instructions.

What This Means for You?

A valid Oman IBAN must be provided when making a Global Money Transfers (GMT) or Telegraphic Transfer (TT) payment to Oman. The IBAN should be entered in the account number field. BIC (SWIFT code) can still be provided in the bank code field, but it does not replace the requirement of IBAN.

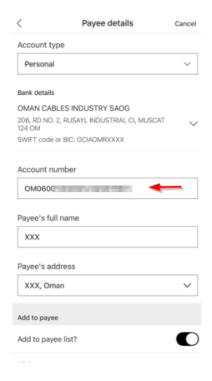
Telegraphic Transfer (TT):







Global Money Transfers (GMT):



Example of Oman IBAN Format:

OM060010000001234567890

(OM - country code, 2 check digits, followed by a 3-digit bank code and 16-digit account number)

Action Required:

- Ensure you obtain and input the correct IBAN from your beneficiary before making a transfer to Oman.
- For any scheduled or recurring payments in non-OMR currency, update the payee details to include the valid IBAN before 30 June 2025.





What can we do if there are any issues?

Please contact the numbers below:

If you're Personal Banking customer:

Local call number: 1300 88 1388

International call number: +603 8321 5400

If you're Amanah customer:

Local call number: 1300 80 2626

International call number: +603 8321 5200

If you're Premier customer:

Local call number: 1300 88 9393

International call number: +603 8321 5208

Issued by: HSBC Malaysia Berhad & HSBC Amanah Malaysia Berhad