

Notice of Introduction on New VISA Cash Out Function and Transaction Fee

1 April 2023

Dear Valued Customers,

Effective **2 May 2023**, VISA will introduce a new function where all HSBC/HSBC Amanah Debit Card/-i can be used for cash withdrawals at Point of Sale (POS) namely VISA Cash Out. This function will be made available at the Point-of-Sale (POS) terminals located at domestic retail merchant outlets that displays VISA acceptance decal when you make payments for your purchases.

Upon using this function, there will be a fee of **RM1.50** imposed for each successful VISA Cash Out transaction.

With this new function, the daily maximum withdrawal limit at POS terminals for most of the HSBC/HSBC Amanah Debit Card/-i, by default is RM1,000 (capped at a maximum of RM500 per withdrawal). You will have the option to either reduce this limit or turn this function off completely by visiting any HSBC Amanah/HSBC Bank branch or by calling into our contact centre.

Following this, our Tariff & Charges and Product Disclosure Sheet (PDS) of all HSBC Bank/HSBC Amanah Malaysia Debit Card/-i will be updated and published in public website in due course, which will have further details on the VISA Cash Out withdrawal limit and its functionality.

For more details on our debit card/-i services, please visit our public website www.hsbc.com.my
> Banking > Debit Cards

