



HSBC Bank / HSBC Amanah Putra Heights Relief Programme

We at HSBC Bank / HSBC Amanah are deeply saddened by the unfortunate fire incident that occurred at Putra Heights on April 1, 2025. During this difficult time, our thoughts are with all those affected, and we want our individual and personal banking customers to know that we are standing with them.

To provide support and relief, HSBC Bank / HSBC Amanah has created a dedicated customer service hotline at 03-8321 8866 (9am – 6pm, Monday to Sunday) to provide support on claims for insurance availed through us or to provide financial relief on your loans.

We are here to support you and will do our utmost to assist you during this challenging period.

HSBC Malaysia