

HSBC Malaysia e-Invoicing implementation

Dear Valued Customers,

In line with the Inland Revenue Board of Malaysia / Lembaga Hasil Dalam Negeri's (IRBM / LHDN) e-Invoicing initiative, HSBC Bank Malaysia Berhad and HSBC Amanah Malaysia Berhad (collectively as "HSBC") and the relevant HSBC entities (refer to e-Invoicing Implementation FAQ below) will issue e-Invoices for transactions initiated/conducted starting 1st July 2025 onwards.

An e-Invoice is a digital representation of a transaction between HSBC and its customers. E-Invoice would replace paper or electronic documents such as invoices, debit note or credit note.

Starting from July 2025, HSBC will issue e-Invoice to customers via email for transactions paid or charged by HSBC (e.g. charges, fees, interest, profits, etc) which HSBC is required to report to IRBM/ LHDN.

We kindly request your cooperation in updating your most recent email address with HSBC if you require an e-Invoice to be issued to you.

For more information on e-Invoicing, please refer to:

- e-Invoicing Implementation [FAQ](#)

Should you have any questions, please contact us via our Contact Centre hotlines below or visit any HSBC / HSBC Amanah branch near you.

	Local call number	International call number
HSBC Premier	1300 88 9393	+603 8321 5208
HSBC Bank Malaysia	1300 88 1388	+603 8321 5400
HSBC Amanah Malaysia	1300 80 2626	+603 8321 5200

Issued by: HSBC Bank Malaysia Berhad & HSBC Amanah Malaysia Berhad