

**AMENDED TERMS & CONDITIONS**  
**HSBC PREMIER HEALTHCARE PROMOTIONS & PRIVILEGES (“Promotion”)**

*This revised Terms and Conditions shall take effect on 30<sup>th</sup> March 2026 and shall supersede the previous Term & Conditions.*

**PROMOTION PERIOD**

1. HSBC Bank Malaysia Berhad (Registration No. 198401015221 (127776-V)) (“**HSBC Bank**”) and HSBC Amanah Malaysia Berhad (Registration No. 200801006421 (807705-X)) (“**HSBC Amanah**”) (collectively referred to as “**HSBC**”).
2. “**Promotion Period**” runs from **1st January to 31 December 2026**, both dates inclusive. The Promotion Period applicable to each promotion may differ, please refer to clause 7 for details of the validity period

**ELIGIBILITY CRITERIA**

3. This Promotion is open to all HSBC Premier Elite and HSBC Premier customers (“**Eligible Customer(s)**”).
4. For the purpose of this Promotion,
  - (i) all HSBC Premier customers must meet and maintain an average Total Relationship Balance (TRB) of at least RM300,000 at all times, to be eligible to enjoy the privileges stated in clause 7 items A and B below; and
  - (ii) to be eligible to enjoy Elite Exclusive Healthcare Privileges stated in clause 7 item C below, HSBC Premier customers must meet and maintain an average TRB of RM 3,000,000 at all times.

HSBC Premier customer who maintains an average TRB of at least RM3,000,000 with HSBC will be recognized as HSBC Premier Elite.

5. Total Relationship Balance (TRB) includes any deposits in Current Account/-i, Savings Account/-i, Time Deposits/Term Deposit-i, and/or Investments in Unit Trust funds/ Shariah-compliant Unit Trust funds, Structured Investment/-i, Dual Currency Investment/-i and/or Direct Retail bond, Sukuk, and/or Cash value from Family Takaful/Life Insurance products with investment-linked and savings components.

Average TRB calculation is based on the average daily TRB of the calendar month. It is calculated based on the total sum of the end day TRB and divided by the number of days in the month.

6. The following categories of persons are not eligible to participate in this Promotion:
  - (a) Non-individuals or corporate customers;
  - (b) Permanent and/or contract employees of HSBC or other HSBC group entities in Malaysia;
  - (c) Customers whose account(s) are delinquent within HSBC’s definition at any time during the Promotion Period; and
  - (d) Individuals below the age of 18 years old.

**PROMOTIONS & PRIVILEGES**

7. Eligible Customer(s) who meet the eligibility criteria stated in clauses 3 to 6 above are entitled to the following Promotions and/or Privileges at the Participating Hospitals/Wellness Centre below:

**A. Discounted health screening packages (applicable to selected packages)**

Details	Validity Period
<b>30% discount on selected health screening packages at the following Participating Hospitals:</b>	
i. Sunway Medical Centre Damansara	<b><i>Valid until 31<sup>st</sup> August 2026</i></b>
ii. Ara Damansara Medical Centre	
iii. Subang Jaya Medical Centre	
iv. ParkCity Medical Centre	
v. Bukit Tinggi Medical Centre	
<b>20% discount on selected health screening packages at the following Participating Hospitals:</b>	
i. Sunway Medical Centre, Sunway City ii. Sunway Medical Centre Velocity iii. Sunway Medical Centre Penang iv. Sunway Medical Centre Ipoh	<b><i>Valid until 31<sup>st</sup> August 2026</i></b>
v. Bandar Dato' Onn Specialist vi. Johor Specialist Hospital vii. KPJ Bandar Maharani Specialist Hospital viii. Kedah Medical Centre ix. Damansara Specialist Hospital 2 x. KPJ Klang Specialist Hospital xi. Tawakkal Specialist Hospital xii. KPJ Seremban Specialist Hospital xiii. KPJ Penang Specialist Hospital xiv. KPJ Pahang Specialist Hospital xv. Ipoh Specialist Hospital xvi. KPJ Sabah Specialist Hospital xvii. KPJ Miri Specialist Hospital xviii. Kuching Specialist Hospital	
<b>10% discount on selected health screening packages at the following Participating Hospitals:</b>	
i. Columbia Asia Hospital - Petaling Jaya ii. Columbia Asia Hospital - Seremban iii. Columbia Asia Hospital - Iskandar Puteri iv. Columbia Asia Hospital – Tebrau v. Columbia Asia Hospital – Bukit Jalil vi. Columbia Asia Hospital – Batu Kawan vii. Columbia Asia Hospital – Bukit Rimau viii. Columbia Asia Hospital – Cheras ix. Columbia Asia Hospital – Klang x. Columbia Asia Hospital – Puchong xi. Columbia Asia Hospital – Setapak xii. Columbia Asia Hospital - Taiping	<b><i>Valid until 31<sup>st</sup> December 2026</i></b>
Packages are available at: <a href="#">Up to 30% discount on selected health screening packages</a>	

**B. Postnatal Care Privileges at Sunway Sanctuary (applicable for Deluxe and Executive Packages with a minimum 28-day stay) – Valid until 31<sup>st</sup> August 2026**

- (a) 20% discount on regular postnatal care rates; AND

- (b) Complimentary Getha gifts (one (1) unit per Eligible Customer and subject to availability); AND
- (c) Complimentary 2 portions of Premium Birds' Nest;

**C. Elite Exclusive Healthcare Privileges** - Available for HSBC Premier Elite customers only

- (a) Complimentary Elite Signature health screening package<sup>#</sup> at selected Participating Hospitals (Please refer to clause 9C(i)); or
  - (b) Complimentary third night with every 2-night stay at Sunway Sanctuary Signature One Suite; or
  - (c) 35% discount on non-packaged services\* under Sunway Home Healthcare which covers:
    - i. Doctor home visits
    - ii. Home physiotherapy
    - iii. Lab sample collection (for Sunway City Medical Centre only)
- \*limited to Klang Valley only

For clarity, all promotions under Sunway Healthcare Group, including Complimentary Elite Signature health screening package at any Sunway Medical Centres are **valid until 31st August 2026**. <sup>#</sup>Complimentary Elite Signature health screening package at Subang Jaya Medical Centre is **valid until 30th September 2026**

8. Eligible Customers must make payments to the Participating Hospital/Wellness Centre using any of the following HSBC cards to enjoy these Promotions and/or Privileges:
- (i) HSBC Premier Travel Card;
  - (ii) HSBC Premier World;
  - (iii) HSBC Amanah Premier World-i; or
  - (iv) HSBC Premier Debit Card or HSBC Amanah Premier Debit Card-i

Note: Notwithstanding the above, all payments for Sunway Home Healthcare services shall be made by Eligible Customers directly to Sunway Home Healthcare via Bank Transfer only.

## **PROMOTIONS & PRIVILEGES TERMS AND CONDITIONS**

9. Below are the terms and conditions of the Promotions and/or Privileges:

**A. Discounted health screening packages T&Cs**

- (a) Eligible HSBC Premier / Premier Elite customers are required to consult with the Participating Hospitals/Wellness Centre personnel for advice and recommendations regarding the suitability of health screening packages.
- (b) Offers cannot be exchanged for cash or used in conjunction with any other promotions, offers, loyalty card or coupons.
- (c) The discount is only applicable to non-promotional items.
- (d) The discount is not applicable to non-promotional items and is only valid for self-pay customers.
- (e) Eligible HSBC Premier / Premier Elite customers are required to schedule an appointment with the Participating Hospitals/Wellness Centre at least three (3) working days in advance. Failure to do so may result in the discount being forfeited.
- (f) The discount will only be given if the total bill has been paid in full by the Eligible Customer before the Eligible Customer is discharged from or leaves the Participating Hospitals/Wellness Centre.
- (g) Offers are applicable to health screening package's charges only, excluding any other additional charges and/or relevant taxes.

- (h) Package availability is subject to the advice from the wellness doctor/consultant at the Participating Hospitals/Wellness Centres.

#### **B. Postnatal Care Privileges at Sunway Sanctuary**

- (a) The 20% Off is only applicable to Deluxe and Executive Packages with a minimum 28-day stay.
- (b) Prior booking, the mother's Estimated Due Date (EDD) is required to be provided to Sunway Sanctuary
- (c) A non-refundable deposit of RM5,000 is required to secure the booking.
- (d) Complimentary Getha gift is subject to availability and may vary at the discretion of the Postnatal Care Centre.
- (e) Prices are subject to 8% Sales and Service Tax (SST). Non-Malaysian guests will be subject to additional RM10 Tourism Tax per room, per night.
- (f) This promotion is non-refundable and not exchangeable for cash or other offers.
- (g) Not valid in conjunction with other Sunway Sanctuary promotions, discounts or vouchers.
- (h) For reservations and enquiries, Eligible Customers shall contact:  
WhatsApp: +6019 243 7660  
Email: [tanwn@sunway.com.my](mailto:tanwn@sunway.com.my)

#### **C. Elite Exclusive Healthcare Privileges**

##### **(i) Complimentary Elite Signature Health Screening**

- (a) HSBC Premier Elite customer(s) are entitled to redeem one (1) unit of complimentary Elite Signature health screening package under the Elite Exclusive Healthcare Privileges, on a one-time basis only.
- (b) The health screening packages vary according to the respective Participating Hospitals and the list of health screening packages is available at: [Elite Signature Packages Screening Breakdown](#).
- (c) HSBC Premier Elite customers are entitled to choose their preferred Participating Hospitals for the health screening.
- (d) To redeem the complimentary health screening, HSBC Premier Elite customers must make the booking via priority Premier Elite Assistance at +603-8321-8800 or 1-300-88-0988 at least three (3) working days in advance.

##### **(ii) Complimentary third night with every 2-night stay at Sunway Sanctuary Signature One Suite**

- (a) Promotion applies to booking that consists of minimum 3 consecutive nights in a single transaction.
- (b) Promotion is only valid for booking for the Signature One Suite.
- (c) Maximum 2 guests per room and at least one (1) guest must be aged 55 and above.
- (d) Promotion is not applicable on Christmas Eve and New Year's Eve.
- (e) The complimentary third night stay is not exchangeable for cash or any items.
- (f) Any payment is non-refundable and not exchangeable for cash or other compensation.
- (g) Not valid with other Sunway Sanctuary promotions, discounts or vouchers.
- (h) Prices are subject to 8% Sales and Service Tax (SST). Non-Malaysian guests will be subject to additional RM10 Tourism Tax per room, per night.
- (i) For reservations and enquiries, Eligible Customer shall contact:  
WhatsApp: +6016 212 1745

Email: [bobbyykb@sunway.com.my](mailto:bobbyykb@sunway.com.my)

**(i) 35% discount on non-packaged services under Sunway Home Healthcare**

- (a) Eligible HSBC Premier Elite customers must contact HSBC's Elite Assistance to make a booking for the Sunway Home Healthcare service. Eligible HSBC Premier Elite customers who do not go through this process will not be eligible to enjoy this offer.
  - (b) All payments are to be made via bank transfer only. Sunway Home Healthcare will confirm availability (or suggest an alternative) of the preferred service date, within 2 working days. Once customer agrees on the date, the customer must complete the bank transfer payment to secure the booking.
  - (c) Services under this Promotion is available within the Klang Valley only. Mileage up to 20 kilometers(KM) from Sunway City Medical Centre is complimentary. For locations beyond 20KM radius, there will be charge of RM3/KM, up until a maximum of within a 30 KM radius from Sunway City Medical Centre.
  - (d) Lab sample collection service is designed for patients who are required to return to the hospital for doctor-ordered blood tests. Sunway Home Healthcare offers home sample collection to minimize hospital visits and waiting times. Samples are typically collected a few days prior to the consultation, depending on the types of tests requested by the attending doctor.
10. To enjoy the Promotions and/or Privileges above, the Eligible Customers may be asked to verify the identity as Eligible Customers by presenting the Eligible Customer's HSBC Bank/HSBC Amanah Premier Credit/Debit Card/-i.
11. The Promotions and/or Privileges, including the complementary gifts to be given out, are not transferable and non-exchangeable for cash, credit or any other benefit in kind and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programs, discount cards or vouchers, unless stated otherwise.
12. The packages and services offered under this Promotion are subject to the terms and conditions herein, and the terms and conditions by the respective Participating Hospitals/Wellness Centre which may be varied from time to time by the Participating Hospitals/ Wellness Centre.
13. HSBC is not the supplier of goods and service(s) and makes no representation as to the quality, merchantability or the fitness for any purpose of the goods and/or service(s) provided by the Participating Hospitals/Wellness Centre. Any disputes on product quality or services by the wellness/ health screening centre of the Participating Hospitals/Wellness Centre should be directly between the Eligible HSBC Premier / Premier Elite customers and the Participating Hospitals/Wellness Centre.
14. All bookings are subject to availability and the prevailing terms and conditions of the wellness / health screening centre of the Participating Hospitals/ Wellness Centre, which may be modified, suspended or withdrawn at their sole discretion without prior notice.

**GENERAL TERMS AND CONDITIONS**

15. HSBC reserves the right to amend the terms and conditions or cancel this Promotion, if necessary, with 3 days' prior notice. For the avoidance of doubt, cancellation by HSBC of this Promotion shall

not entitle the Eligible Customer(s) to any claim or compensation against HSBC for any and all losses or damage suffered or incurred by the Eligible Customer(s) as a direct or indirect result of the act of cancellation.

16. These terms and conditions, as amended from time to time, shall prevail over any provisions or representations contained in any other promotional materials advertising this Promotion.
17. To the fullest extent permitted by law, HSBC expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of this Promotion.
18. HSBC may communicate to the Eligible Customer(s) in relation to this Promotion via:
  - a. via electronic means;
  - b. press advertisements;
  - c. notice in the Eligible Customer(s)' composite statement;
  - d. display at its business premises; or
  - e. notice on HSBC internet website(s);

Such notices shall be deemed to be effective on and from the 4<sup>th</sup> day after its delivery.

19. These Terms and Conditions are in addition and must be read together with the respective product(s) terms and conditions and the relevant banking agreements referred to in this Promotion. In the event of inconsistency, these terms shall prevail in relation to this Promotion.
20. The below terms also apply:
  - (i) HSBC Bank and HSBC Amanah Universal Terms and Conditions ("UTCs") which are available at [www.hsbc.com.my](http://www.hsbc.com.my); and [www.hsbcamanah.com.my](http://www.hsbcamanah.com.my);
  - (ii) HSBC's Notice Relating to the Personal Data Protection Act 2010;
  - (iii) HSBC Bank and HSBC Amanah Cardholder Agreement
21. HSBC shall not be liable for any default due to any act of God or any event beyond the reasonable control of HSBC.
22. The Eligible Customer(s) shall be responsible for any applicable taxes.
23. HSBC's decision on all matters relating to this Promotion shall be final and binding.

**Annexure**

Participating Hospitals/Wellness Centre

Sunway Healthcare Group



Asia OneHealthcare Group



KPJ Healthcare Group



Sunway Sanctuary



Sunway Home Healthcare

