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1. Introduction

1.1. What is the Payment SmartForm and when do I use it?

Payment SmartForm is a digitized form with built in logic and drop-down menus. Payment SmartForm is developed to encodes all the details of your payment instruction into an autogenerated barcode upon validation and printing, ensuring accuracy and security as well as to mitigate operational risk.

Payment SmartForm will support the following application types:

- a) Interbank GIRO (MYR)
- b) RENTAS (MYR)
- c) MYR Crossed Demand Draft
- d) Foreign Currency In-House Transfer
- e) In-House Transfer (MYR)
- f) Foreign Currency Telegraphic Transfer

2. Things to note

2.1. Before using the SmartForm

- Ensure that you are using the latest version of this Smartform, available on HSBC Bank Malaysia Berhad and HSBC Amanah Malaysia Berhad (collectively, "HSBC Malaysia") Public Website > Help & Support > Form > SmartForm Foreign Currency & Remittance Application Form.
- Ensure that you have Adobe® Acrobat® Reader® version 9.0 or above. To obtain the most recent version, please visit www.adobe.com.
- Ensure that you have read and understood the latest version of the Bank's Universal Terms and Conditions and the Bank's Generic Terms & Conditions (available at www.hsbc.com.my and www.hsbcamanah.com.my) (collectively, "Terms and Conditions") before you complete, sign and submit the Smartform. Terms and Conditions can be viewed by clicking on the relevant hyperlink in Section 8 (Customer Authorisation) of the Smartform, which are also available at HSBC Malaysia website or your local branches. Without limiting the foregoing, please refer to the terms relating to "Outward Remittances" and "Carrying out Payment/Remittance Instructions" in the Terms & Conditions."
- Please ensure that your contact information (such as complete address, telephone number, email addressed.) is always up-to-date in HSBC Malaysia records.

2.2. Filling in the SmartForm

• Type and complete all fields in English to ensure your instructions are properly captured in the autogenerated barcode upon printing (except for the signature in the Customer Authorisation Box in Section 7, which should be affixed in ink).



- Ensure the originating country stated in the field "Country / Entity" is correct.
- Choose the type of payment (i.e. Telegraphic Transfer or Local Interbank Funds Transfer) under the field "Application Form For". All mandatory fields will then be highlighted automatically.
- Specify the payment date in the field "Account to be Debited on". The payment will be processed on that specified date if it is received before the daily cut-off time.
- Payment amount is auto-generated in words after the numeric value is inputted.
- Please note that for payments in foreign currency, there are additional requirements depending on the payment currency and/or the country of remittance. For example, for funds transfer in Euro to European Union (EU) and European Economic Area (EEA), BIC (In Section 3) and IBAN (In Section 4) must be provided.
- Section 5: Fund Transfer Charges explanations for local/overseas charges. OUR: Remitter to pay all the charges, BEN: Beneficiary to pay all the charges and SHA: Remitter to pay local HSBC Charges and Beneficiary to pay other bank charges
- Please input standard currency abbreviation e.g. MYR for Malaysian Ringgit, USD for United States Dollars, GBP for Pound Sterling, AUD for Australian Dollar, SGD for Singaporean Dollar, JPY for Japanese Yen, EUR for Euro, etc.
- External account holders can only transact up to RM 10,000 per transaction on daily basis through MyClear Interbank GIRO.

2.3. Signing and Submitting this SmartForm

- Sign the printed form (with the auto-generated barcode) with a black or blue ball-point pen (and apply the company or business rubber stamp where required).
- Keep the barcode areas on the Smartform as printed. Do not alter, smudge or distort the barcode.
- Do not write on or make any amendment(s) to the printed Smartform. Without prejudice to any provisions in the Terms and Conditions, written instructions and amendments on the printed Smartform may not be processed by the Bank.
- Submit the completed form in hard copy to any HSBC Malaysia branch within the originating country indicated in "Country / Entity" on the form.
- Without prejudice to any provisions in the Terms and Conditions, the Bank reserves the right not to process any application for payment/remittance with or without notice if this Smartform is not accurately and/or properly completed, including, without limitation, the addition of any special instruction by a customer that is not provided for in the fields set out in this Smartform.

2.4. Foreign Exchange Policy

• The FEP notices are administered by BNM under the Financial Services Act 2013 and Islamic Financial Services Act 2013 to speed up the development of the Malaysian financial market and to promote financial stability.

Depending on your residency status and whether you have domestic ringgit borrowing or financing, you may have a limit imposed on your investments in foreign currency assets onshore and offshore.



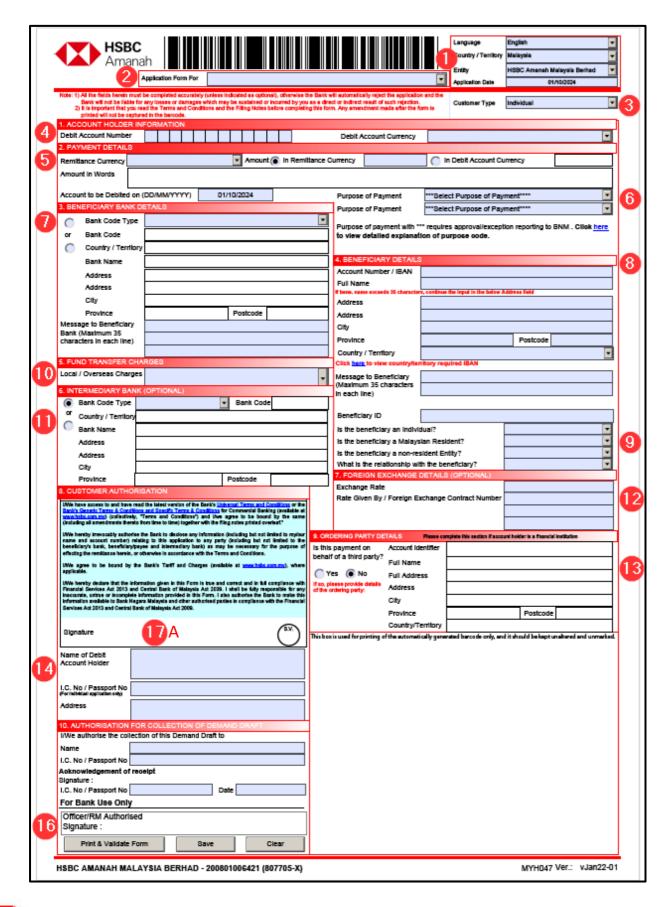
- Payment and transfer are subject to comply with Bank Negara Malaysia's Foreign Exchange Policy (FEP) requirements. Customers are advised to review the FEP guidelines and ensure that all transactions adhere to the regulations. HSBC Malaysia reserves the right to decline transactions that do not meet the FEP criteria. For more information, please refer to full FEP notices at http://www.bnm.gov.my/fep.
- A Resident Individual, sole proprietorship or General Partnership with Domestic Ringgit Borrowing is allowed to invest in Foreign Currency Asset up to **any amount** where the investment is in real estate¹ outside Malaysia for the purpose of **education, employment or migration**. However, supporting document would be needed to provide to the bank for verification and validation to instruct the payment under these purposes. For more information, please refer to full FEP notice 3 at www.bnm.gov.my/fep.

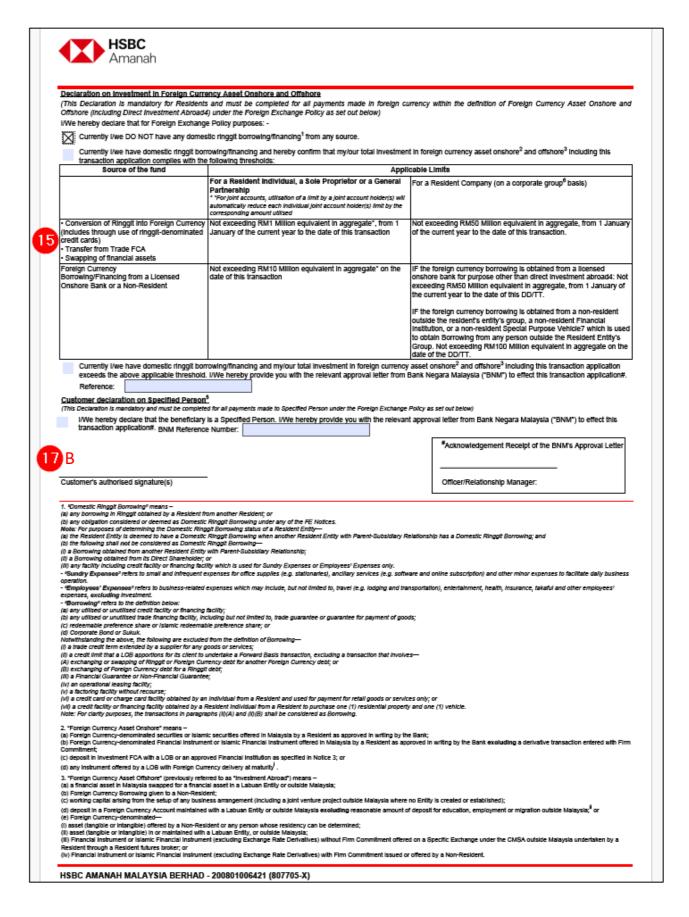


¹ The real estate is for the Resident Individual's own accommodation or the Resident Individual's Immediate Family Member's accommodation only.

3. Steps to fill up the form

3.1. Overview







3.2. Page 1

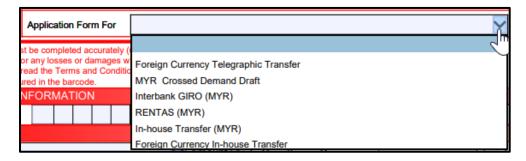
Step 1



Select the appropriate **Language**, **Country / Territory**, **Entity and Application date** from the drop down.

Entity – select the entity of the debiting account that you maintained with. E.g. if your account is with HSBC conventional branch (account number start with "1", "2" or "3"), please select HSBC Bank Malaysia Berhad; if your account is with HSBC Amanah branch (account number start with "0"), please select HSBC Amanah Malaysia Berhad.

Step 2

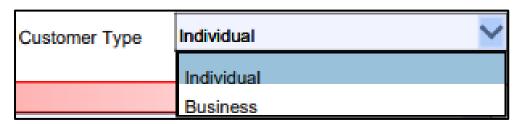


Select the payment type:

- Transfer to overseas bank or transfer to local bank in Foreign Currency select Foreign Currency Telegraphic Transfer
- Transfer in Foreign Currency to account within HSBC Malaysia select Foreign Currency In-house Transfer
- Domestic Payment in Ringgit Malaysia to other local bank Select RENTAS (MYR) or Interbank GIRO (MYR)
- Domestic Payment in Ringgit Malaysia to account within HSBC Malaysia select In-house Transfer (MYR)



Step 3



Select 'Individual' if you are a consumer user or

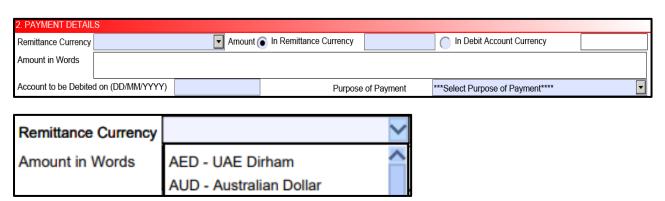
Select 'Business' if you are an entity or corporate user.

Step 4



Key in your debit account number and select the debit account currency of your debiting account.

Step 5



Select the **remittance currency** from the drop-down list.



Key in the amount in remittance currency or in debit account currency.



("Amount in Words" will be auto generated after the numeric value is inputted)



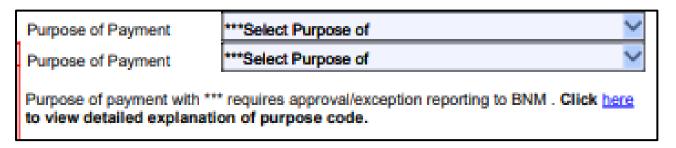
Select the **date** you wish the remittance amount to be debited.



PUBLIC

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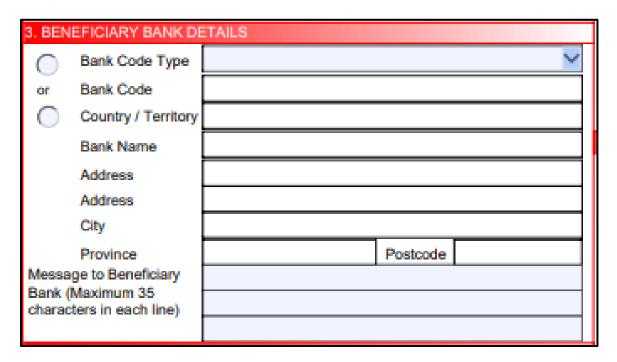
Step 6



Select the **purpose of payment** from the drop-down list.

If you are not sure the purpose of payment, you can click the link provided in the Smartform to view detailed explanation of purpose code.

Step 7

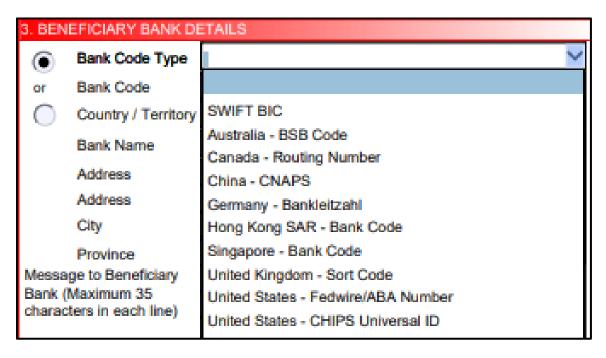


Select your preferred methods to fill up the beneficiary bank details.

Few things to take note if you are making a Telegraphic Transfer "TT":

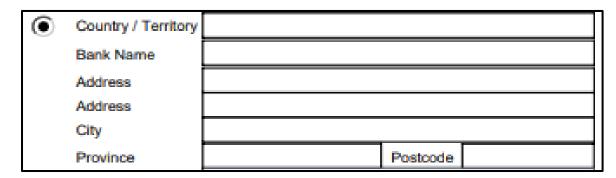
- i. If a SWIFT Code is available, please select from the dropdown of the "Bank Code Type" field and input the SWIFT Code in the "Bank Code" field. This will ensure that the funds are routed to the correct entity. Do NOT enter the SWIFT Code into the "Message to Beneficiary Bank" field this field is meant for reference info.
- *ii.* For TT with Intermediary Bank info, please ensure that the intermediary bank info is entered into the "Intermediary Bank" section in the SmartForm. *Do not enter intermediary bank info into "Beneficiary Bank Details" section.*
- iii. If you are unsure whether the SWIFT BIC is correct, you may double check against the list published on <u>SWIFT official website</u>.



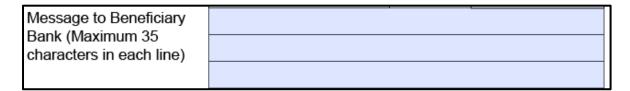


Method 1: Select and input the local clearing code or SWIFT BIC of the beneficiary bank if available.

Or



Method 2: Select and input country, bank name and address as advised by your beneficiary.

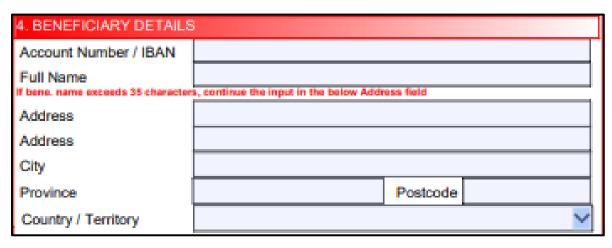


Input message to beneficiary bank if applicable.



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Step 8



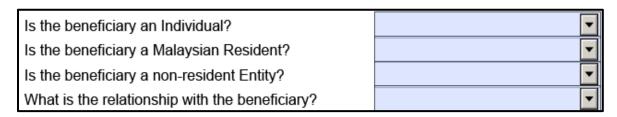
Input the beneficiary bank account number, beneficiary name and beneficiary address.

(Note: For EURO payments to EU and EEA, IBAN number must be provided.) For IBAN format, please click <u>here</u> for further details.

Message to Beneficiary (Maximum 35 characters in each line)	
Beneficiary ID	

Input your message to the beneficiary and beneficiary ID if available. (Optional)

Step 9



Select the appropriate selections from the drop down for each of the questions above.*

*Declaration on beneficiary details must be accurate and truthful. Any inaccurate declaration may lead to breach of FEP regulations._For more information, please refer to <u>HSBC FEP FAQ page</u>.

If customers and financial institutions are charged against any non-compliance with FEP regulation, penalties are imposed such as fines not exceeding RM50 million and/or imprisonment for a term not exceeding ten years depending on the type of offence committed.



Step 10

5. FUND TRANSFER CHARGES				
Loca	I / Overseas Charges		•	
6. IN	TERMEDIARY BANK	(ADTIANAL)		
		OUR : Remitter to pay all charges	\sim	
	Bank Code Type	BEN : Beneficiary to pay all charges		
or	Country / Territory	SHA: Remitter to pay local HSBC charges and	>	

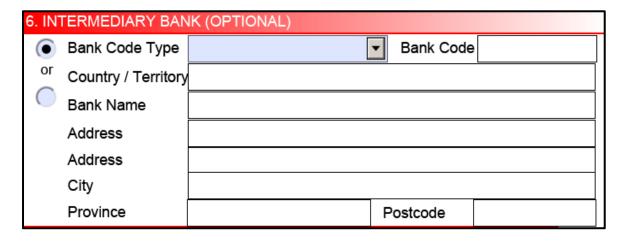
Select one of the three options available for charge handling:

- OUR: Remitter to pay all charges
- BEN: Beneficiary to pay all charges
- SHA: Remitter to pay local HSBC charges and beneficiary to pay another bank

(This is applicable to Telegraphic Transfer"TT" only)

Step 11

(Optional, only applicable to TTs which are required to be routed through an intermediary bank. Sender shall check with beneficiary bank whether intermediary bank info is required to make payment to the beneficiary bank)



Select your preferred methods to fill up the intermediary beneficiary bank details.

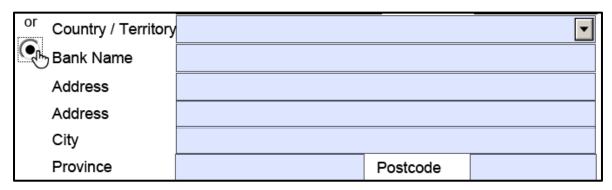
Method 1: Select and input the local clearing code or SWIFT BIC of the intermediary beneficiary if available



Or



Method 2: Select and input country, bank name and address as advised by your beneficiary. Input message to beneficiary bank if applicable.

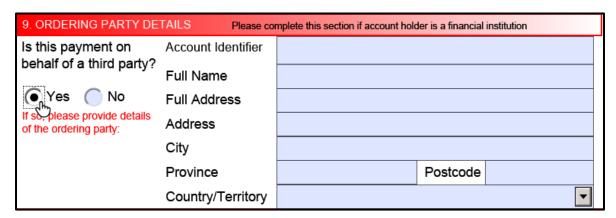


Step 12 (Optional)

7. FOREIGN EXCHANGE DETAILS (OPTIONAL)	
Exchange Rate	
Rate Given By / Foreign Exchange Contract Number	

Fill in the details of the foreign exchange rate if applicable.

Step 13(Only applicable to Banks or Non-Bank Financial Institutions)



Account identifier: A unique identifier which relates to this transaction.

Full name: The **name of the party** instructing the transaction and on behalf of whom the payment is made. This could be another company in your group, or your customer and it is the original source of the funds.



Full Address: This should be used to supply the **registered address of the party** instructing the transaction. It is the address of the Ordering Party Name supplied above. It should include, at a minimum the:

- City or Town name
- State, County
- Country

Step 14

Name of Debit Account Holder	
I.C. No / Passport No (For individual application only)	
Address	

Input the name of the debit account holder.

Input the address if applicable.

3.3. Page 2

Step 15

(This step is mandatory if the sender is a resident individual or resident entity, and the debiting currency is MYR and crediting/remittance currency is Foreign Currency "FCY".)

Please skip this step if

- a) you are a NON-RESIDENT, or
- b) the payment is made from MYR to MYR, or
- c) the payment is made from FCY to MYR.

Note: Hand writing or ticking is not allowed. Please ensure that the declaration is ticked at the softcopy Smartform before print and validate form .

Declaration on Investment in Foreign Curre	Declaration on Investment in Foreign Currency Asset Onshore and Offshore						
		rrency within the definition of Foreign Currency Asset Onshore and					
Offshore (including Direct Investment Abroad4) under the Foreign Exchange Policy as set out below)						
I/We hereby declare that for Foreign Exchange Policy purposes: -							
Currently I/we DO NOT have any domestic ringgit borrowing/financing ¹ from any source.							
	Currently I/we have domestic ringgit borrowing/financing and hereby confirm that my/our total investment in foreign currency asset onshore ² and offshore ³ including this transaction application complies with the following thresholds:						
Source of the fund							
	For a Resident Individual, a Sole Proprietor or a General Partnership *For joint accounts, utilisation of a limit by a joint account holder(s) will automatically reduce each individual joint account holder(s) limit by the corresponding amount utilised	For a Resident Company (on a corporate group ⁶ basis)					
Conversion of Ringgit into Foreign Currency (includes through use of ringgit-denominated credit cards) Transfer from Trade FCA Swapping of financial assets	Not exceeding RM1 Million equivalent in aggregate*, from 1 January of the current year to the date of this transaction	Not exceeding RM50 Million equivalent in aggregate, from 1 January of the current year to the date of this transaction.					
Foreign Currency Borrowing/Financing from a Licensed Onshore Bank or a Non-Resident	Not exceeding RM10 Million equivalent in aggregate* on the date of this transaction	IF the foreign currency borrowing is obtained from a licensed onshore bank for purpose other than direct investment abroad4: Not exceeding RM50 Million equivalent in aggregate, from 1 January of the current year to the date of this DD/TT. IF the foreign currency borrowing is obtained from a non-resident outside the resident's entity's group, a non-resident Financial Institution, or a non-resident Special Purpose Vehicle7 which is used to obtain Borrowing from any person outside the Resident Entity's Group. Not exceeding RM100 Million equivalent in aggregate on the date of the DD/TT.					
Currently I/we have domestic ringgit borrowing/financing and my/our total investment in foreign currency asset onshore ² and offshore ³ including this transaction application exceeds the above applicable threshold. I/We hereby provide you with the relevant approval letter from Bank Negara Malaysia ("BNM") to effect this transaction application#.							
Reference:							



Check (where applicable) one of the boxes on the declaration of investment abroad.

*For declaration above the applicable threshold, special handling would be required for payment with BNM's approval, please contact your RM or visit branch for review before you tick it.

3.4 Printing out the form

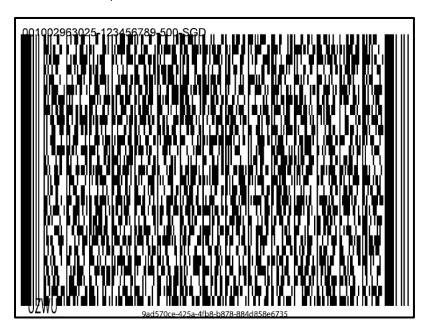
Step 16

Kindly review the form again and do ensure everything is correct.



Once all the information is correct, **click** the **'Print & Validate Form' button** upon completion of all required fields **to print the SmartForm with a 2D barcode**.

Barcode sample:





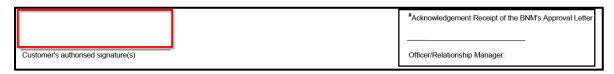
Step 17A (page 1)



After printing out the barcode generated SmartForm, sign on the form with a black or blue pen.

Step 17B

(page 2 – applicable if the payment is made by Resident from MYR to foreign currency)



Sign on the form with a black or blue pen.



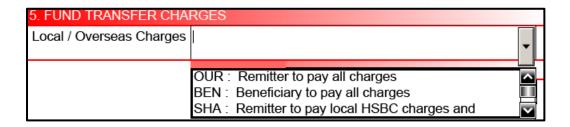
4. Common errors and FAQs

4.1. Common errors

1. Local Charges & Overseas Charges not selected

If you are unsure about the options, refer to the explanation below:

- a. OUR you will pay all transfer charges, and beneficiary will receive full payment
- b. BEN you won't pay the transfer charges, but beneficiary will pay it. Beneficiary receive your payment after deduction of transfer charges.
- c. SHA you only pay local charges and beneficiary pay overseas charges.



2. Beneficiary Name too long and not enough space on form

Continue the name at 'Beneficiary Address column'. After that, must inform the bank that the bene name is continued at bene address.

3. Declaration on Investment in Foreign Currency Asset Onshore and Offshore in 2nd page is not done.

Ensure that the second page of the application form **is filled up and signed** if you are a resident and the payment is made from MYR to foreign currency.

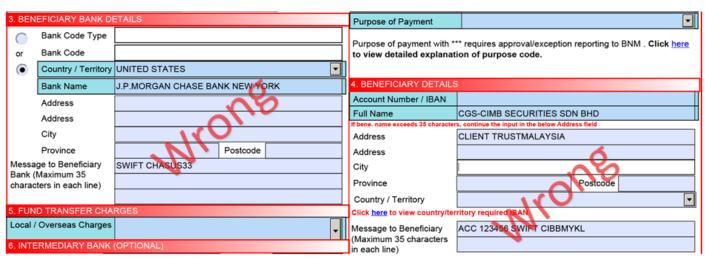


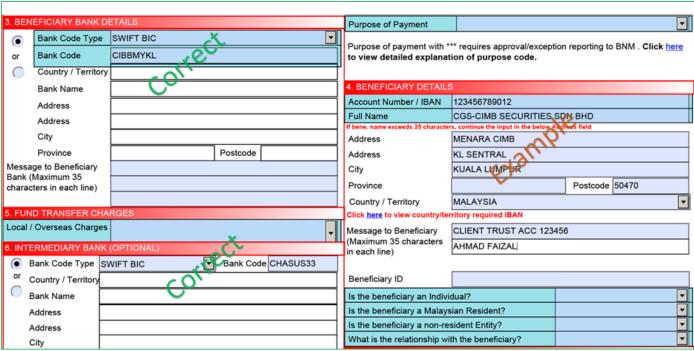
4. Outward TT with Intermediary Bank info

Note: Entering Intermediary/Agent bank info is not mandatory unless (i) customer is certain on the accuracy of an Intermediary Bank, (ii) the beneficiary bank is a bank outside of the SWIFT network which require routing via an intermediary bank or (iii) the beneficiary bank requested the sender to input intermediary bank info into the wire transfer form.

Sender shall check with beneficiary bank to ascertain whether intermediary bank info is required.

Example: Outward TT payment to CIMB Bank MY in USD with JP Morgan acting as the Intermediary Bank:







5. FEP declaration with handwriting

Please tick the box in the digital smartform and DO NOT fill up / tick the box in handwriting.



Declaration on Investment in Foreign Currency Asset Onshore and Offshore

(This Declaration is mandatory for Residents and must be completed for all payments made in foreign currency within the definition of Foreign Currency Asset Onshore and Offshore (including Direct Investment Abroad4) under the Foreign Exchange Policy as set out below)

I/We hereby declare that for Foreign Exchange Policy purposes: -

Currently I/we DO NOT have any domestic ringgit borrowing/financing¹ from any source.

Currently I/we have domestic ringgit borrowing/financing and hereby confirm that my/our total investment in foreign currency asset onshore² and offshore³ including this transaction application complies with the following thresholds:

4.2. FAQs

Q1. Is the Payment SmartForm require any authorised signature before submission?

Yes. Please print the completed Payment SmartForm and sign it with a blue or black pen.

Q3. What should I do if I find errors after printing the Payment SmartForm?

Kindly revise the erroneous field(s) in the original file and click 'print & validate form' to print a new form and generate a new barcode. Please do not make any corrections on the form by handwritting.

Q4. Can I save the Payment SmartForm as copy for future use?

Yes. You may click "Save" button on the form and save as a template for future use. You will need to open the file, amend the details as required and click "Print & Validate" button the next time you need to make a similar payment. Please also do reminded to check that there have been no version changes and saved form is in the format of the latest version of the Payment SmartForm.

Q5. Is it allowed to type in the special character in the Payment SmartForm?

Unfortunately, special characters like "@" or "&" are not allowed in the beneficiary field of the Payment SmartForm. Please spell out these characters as words, for example, use "at" for "@" and "and" for "&".



Q6. What if my beneficiary details exceed 35 characters

If your beneficiary details exceed 35 characters, continue filling in the information in the first line of the beneficiary address.

