



**Have you experienced seamless banking with HSBC via your mobile phone?**

Thank you for joining us on our journey as we strive to continuously improve your HSBC banking experience through our digital enhancements. Here's a quick guide on devices currently supporting the simple biometric authentication function on HSBC Mobile Banking application.

**If you have an Apple iPhone**

Biometric authentication via	Device model
Touch ID	<b>Apple iPhone 5S or above</b>
Face ID	<b>Apple iPhone X, iPhone XS Max, iPhone XR or above.</b>

**If you have a mobile phone that is supported by Android**

Biometric authentication is enabled via <b>Android version 8.0~</b> on these devices			
	<b>Maker</b>	<b>Brand</b>	<b>Model</b>
1	Google	Pixel	G-2PW4200
2		Pixel 2, Pixel 2XL	
3		Pixel 3	Blueline
4		Pixel 3XL	Crosshatch
5	LG	V20	H990 H990-DS
6		Q Stylus+	LM-Q710YBW
7		V30, V30+	H930DS
8		G6, G6+	H870
9	Samsung	A6 Plus	SM-A6050
10		Galaxy A7	SM-A750F SM-A750FN SM-A750GN SM-A750N
11		Galaxy A9	SM-A9200 SM-A920F SM-A920N
12		Galaxy C9 Pro	SM-C9000
13		Galaxy S6	SM-G9200 SM-G920F SM-G9250 SM-G9287
14		Galaxy S7, S7 Edge	SM-G930F SM-G935F
15		Galaxy S8, S8+	SM-G9500 SMG950F SM-G955F
16		Galaxy S9, S9+	SM-G9600 SM-G960F SM-G9650

			SM-G965F
17		Galaxy S10, S10+*	SM-G973X SM-G975 SM-G9730 SM-G975F SM-G975U SM-G975F/DS SM-G9738 SM-G973F SM19-G973W SM-G9750 SM-G973 SM-G9758 SM-G975X SM-G973U SM-G975N SM-G973F/DS SM-G973N
18		Galaxy J6	SM-J600
19		Galaxy Note 5	SM-N9200
20		Galaxy Note 8	SM-N950F
21		Galaxy Note 9	SM-N9600 SM-N960F
22		Galaxy Note 10, Note 10+ *	SM-N9700 SM-N9750
23		7 Plue	TA-1062
24	Sony	Xperia X23	H8416 H9436 H9493
25		Xperia X22, Xperia X22 Premium	H8296 H8166 H8116
26	Vivo	Vivo A8 star	SM-G8850
27	HTC	U12+	HTC U12+

*\*Subject to mobile device security patch updated after 1<sup>st</sup> Nov 2019*

*~If you are unable to access via **biometric authentication**, it may be due to your device have not been added in our list due to security review we are undertaking. Please keep your app updated to the latest version, as we continue to add approved devices onto our list from time to time. Example, for Xiaomi users, it has been updated and available for OS version 9.0 and above.*