

Migration of Syarikat Air Melaka Berhad Normal Bill Payment Service to JomPAY

30 March 2020

Dear Valued Customer,

Effective 21 May 2020, kindly note that bill payments to Syarikat Air Melaka Berhad (SAM) can no longer be performed via normal bill payment option available on HSBC Online Banking or Mobile Banking.

Nevertheless, you may continue to pay Syarikat Air Melaka Berhad (SAM) bills via JomPAY with just a few simple steps:


Personal Internet Banking

Step 1 Log on to HSBC Online Banking on www.hsbc.com.my.

Step 2 Select 'New Payment to a Company'.
(If you have previously saved SAM as a favourite payee, please proceed to Step 7).

Step 3 Select 'Add a Bill with JomPAY'.

Step 4 Key in the 'Biller Code, Ref-1 and Ref-2 (if applicable)'.



Biller Code: 1800
Ref-1: 0124007552406

JomPAY online Internet Banking and Mobile Banking with your Current, Savings or Credit Card account.


Note that this information can be found on your bill.

Step 5 Proceed to generate a Transaction Signing Code with your security Device.




Press and hold the  button to turn on your security Device. Then enter your Security Device Pin.



Once you see the 'HSBC' welcome screen, press, and hold the  button for 2 seconds until a dash appears on the screen.



Key in the last 8 digits of the service/beneficiary account number, then press the  button again to generate your 6-digit **Transaction Signing Code**.

Step 6 Enter your Transaction Signing Code on the website, click 'Add' then 'Confirm'. You have now added a new payee with JomPAY.

Step 7 Select 'Pay a biller you've paid before' then select the payee from the dropdown list to make your bill payment with JomPAY!

**To edit/delete existing payee list, select Move Money > Manage Payee > Company Payees.*

[Log in to pay now](#)

HSBC Mobile Banking App

Step 1 Log on to HSBC Mobile App.

Step 2 Select 'JomPAY'.

Step 3 Enter required details and select payee.

Note: Kindly ensure that the payee has been added via HSBC Online Banking previously, otherwise refer to step 3 to 6 shown above under Personal Internet Banking.

Step 4 Proceed to pay.