

Date: 20 March 2020

Delay in Delivery of HSBC/HSBC Amanah Physical Statements

Dear Valued Customers,

Due to impacted services following current Covid-19 outbreak, with effect from 18 Mar 2020, there will be delay in the delivery of credit card/-i and banking physical statements.

For credit card/-i customer, to facilitate payment process, please take note that a summary of payment details would be communicated via SMS. You may view the details of your transactions and available balances via Online Banking. To log on or register for access, please visit <https://www.hsbc.com.my/ways-to-bank/online-banking/register/> or <https://www.hsbcamanah.com.my/ways-to-bank/online-banking/register/>

For banking customer, please refer to your Relationship Manager or you may also view your recent transactions and available balances via Online Banking. To log on or register for access, please visit <https://www.hsbc.com.my/ways-to-bank/online-banking/register/> or <https://www.hsbcamanah.com.my/ways-to-bank/online-banking/register/>

We hope that the situation will improve soon so we can resume providing our customer seamless services.

Issued jointly by HSBC Bank Malaysia Berhad, Company No. 198401015221 (127776-V) and HSBC Amanah Malaysia Berhad, Company No. 200801006421 (807705-X)

