



Date: 30 April 2021

Important notice: Security notice - Fingerprint log on method temporarily disabled for selected Samsung Galaxy S9 series Devices

Dear Valued Customers,

Effective 30 April 2021, for your security, we have temporarily disabled the fingerprint log on method for **Samsung Galaxy S9 series (S9 and S9+ models only)** on the latest version of our HSBC Malaysia Mobile Banking App (version 3.8 onwards) until further notice.

Meanwhile, impacted customers can switch to log on via the 6-Digit PIN to use our HSBC Malaysia Mobile Banking App.

We apologise for any inconvenience caused.

Thank you.