

23 August 2016

## Termination of TM Bill Payment via HSBC Personal Internet Banking 'PAY A BILL' and Telebanking

Dear Valued Customers,

We wish to inform you effective 30 September 2016, bill payments to **Telekom Malaysia Berhad, Telekom Unifi and TMNET Bills (collectively known as "TM")** can no longer be performed via HSBC Personal Internet Banking 'PAY A BILL' or Telebanking.

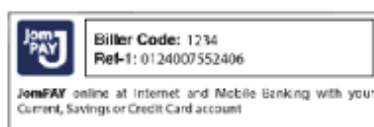
Nevertheless, you may continue to pay TM bills via JomPAY with just a few simple steps: -

**Step 1:** Log on to HSBC Personal Internet Banking on [www.hsbc.com.my](http://www.hsbc.com.my).

**Step 2:** Select "Pay Bills".

**Step 3:** Select "Add a Bill with JomPAY".


**Step 4:** Key in the "Biller Code, Ref-1 and Ref-2 (if applicable)"




*Note that this information can be found on your bill*

**Step 5:** Proceed to generate a Transaction Signing Code with your Security Device.



Press and hold the  button to turn on your Security Device. Then enter your Security Device PIN.



Once you see the "HSBC" welcome screen, press and hold the  button for 2 seconds until a dash appears on the screen.



Key in the last 8 digits of the service/beneficiary account number, then press the yellow button again to generate your 6-digit Transaction Signing Code

**Step 6:** Enter your Transaction Signing Code on the website, click "Add" then "Confirm". You have now added a new payee with JomPAY.

**Step 7:** Select "Pay a bill with JomPAY" and select the payee that you have added from the dropdown list to make your bill payment with JomPAY!