

## **New, Secured & Simplified Log On Experience: HSBC Malaysia Mobile Banking App**

Date: 17 June 2019

Dear Valued Customers,

We are pleased to inform that the **effective 18 June 2019, you will be able to logon to HSBC Malaysia Mobile Banking App with the choice of using biometric credentials (Face ID/ Touch ID/Fingerprint ID) or a 6-Digit PIN.**

For customers who already have the new HSBC Malaysia Mobile Banking app, you are required to update the app to its latest version on the effective date via App Store/Google PlayStore.

Do not have the app? Download the app now. You need to be [registered](#) for HSBC online banking and have your online banking credentials readily available. Once you are registered, simply download the app from the App store or Google Play below.

We would like to also thank you for your valuable feedback as we strive to progressively improve our digital customer experience to you.

For more details, please refer to previous announcement made [here](#) and our [Mobile Banking page](#).

