

AMENDED HSBC ONLINE AND MOBILE BANKING TERMS & CONDITIONS

1 June 2020

Dear Valued Customers,

We hereby give notice that the Terms & Conditions for HSBC Online and Mobile Banking will be amended with effect from 4 June 2020.

Updates to the Terms & Conditions are as follows:

- **Clause 4a(iii), 4c, 4d, 4f(v), and 4f(vi)** have been amended to remove the secondary password (the 'Secondary Password') as this will be the only password required to log on to your Online or Mobile Banking App.

For existing customers who have registered primary password and secondary password, primary password will be demised and the secondary password will be the only password required for log on. The secondary password will be referred as the 'Password' in the Terms and Conditions.

For new customers, there will only be one Password required in the registration process for log on to Online and Mobile Banking.

The Amended HSBC Online and Mobile Banking Terms and Conditions is available at [click here](#).

Issued by HSBC Bank Malaysia Berhad (Company No. 198401015221 (127776-V) 2020)