

Updates for HSBC Online and Mobile Banking Terms and Conditions

07 April 2021

Dear Valued Customers,

Please be informed that HSBC Online and Mobile Banking Terms and Conditions have been amended with effect from 30th April 2021. The amendments are:

- **Clause 3a, 3b and 3c** (extracts below) have been removed.
 - a. *The Online Banking and Mobile Banking App are provided by us for usage by our customers only, and are not intended for download or use by any person in any jurisdiction where such download or use would not be permitted by law or regulation.*
 - b. *The information provided through the Online Banking and Mobile Banking App is not intended for use by persons located in or resident in jurisdictions where the distribution of such material may be considered marketing or promotional and where that activity is restricted. We are regulated in Malaysia by Central Bank of Malaysia for activities stipulated in Financial Services Act 2013 and Islamic Financial Services Act 2013.*
 - c. *Please be aware that we are not authorised or licensed in other countries/ territories for the provision of services and/or products available through the Online Banking and/or Mobile Banking App. We cannot guarantee that the services and products available through the Online Banking and/or Mobile Banking App are authorised to be offered in other countries/ territories.*
- *The remaining sub-clauses (d) to (k) in clause 3 have been re-numbered as (a) to (h) accordingly.*

HSBC Online and Mobile Banking Terms and Conditions (effective 30th April 2021) is available [here](#)