

HSBC ONLINE BANKING

How To Activate Security Device

- Watch how easy it is to activate your security device in a few simple steps. Activating your security device allows you to enjoy the full range of our online banking services.
- Before you begin, please ensure you have your security device.
- First, log on to your HSBC online banking.
- Upon log on you will be prompted on Security Device Activation. Select Activate Now.
- Step 1: Click on Generate new activation code, the activation code will be sent via SMS to your mobile number registered with us.
- Confirm the last 4-digit of the mobile number belonging to you.
- Enter the 10-digit activation code from your SMS. Then, enter the security device serial number which can be found on the left bottom of your security device
- Step 2: Create Security Device PIN.
- Press and hold the green button to turn on your security device
- Think of a 6-digit number and enter it into your security device, then press the yellow button. This is your Security PIN.
- Confirm your security device PIN by entering it into your security device again.
- Step 3: Generate security code
- Press and hold the green button to turn on your security device. Enter your security device PIN then, with HSBC displayed, press the green button again.
- A 6-digit security code will be shown on your security device. Enter this in the security code field.
- Select 'Activate Now' and you're now set up! You can now log on to the online banking and start performing online transfers.