

HSBC MALAYSIA MOBILE BANKING APP

A faster and simpler way to log on with biometrics and 6-digit PIN

- Introducing a faster and simpler way to log on with biometrics and 6-digit PIN, to the new HSBC Malaysia Mobile Banking App.
 - With a simple look through Face ID or fingerprint authentication, you can now log on faster and access your accounts in mere seconds.
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To begin, you'll need to set up a one-time 6-Digit PIN

Step 1 : Select 'enter username' and enter your username

Step 2 : Select 'verify it's you'

- You may choose to verify yourself using password and SMS PIN or security device
- For Password and SMS PIN, enter your secondary password. Then request an activation code by selecting 'Send activation code'. Do ensure your mobile number is updated.
- Then, enter the activation code received
Alternatively, you can also verify using your security device.
- Select 'Security device'.
- Then generate and enter your security code.

Lastly, select 'create a PIN' to create your 6-Digit PIN . Confirm your PIN

And you're now set up!

You can now log on and authorize transactions with your 6-Digit PIN. Be sure to enable biometrics log on for faster access.

If you do not have the all new HSBC Malaysia mobile banking app, download now from app store or google play store